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Award

## **UKG TELESTAFF CLOUD (SaaS)**

West Midlands Fire and Rescue Authority

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006019

Procurement identifier (OCID): ocds-h6vhtk-060ce8 ([view related notices](#))

Published 23 January 2026, 9:14am

### **Scope**

### **Reference**

C5934

### **Description**

The requirement is for UKG Telestaff Cloud, an automated scheduling system to manage shift scheduling and provide notifications of shift availability to Firefighters.

The contract is for a 3 year period commencing 20 February 2026.

The Authority implemented UKG Telestaff in 2023 and now has a requirement to renew the contract.

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## **Contract 1. UKG TELESTAFF CLOUD**

### **Supplier**

- UKG TECHNOLOGY LIMITED

### **Contract value**

- £187,167.77 excluding VAT
- £224,601.32 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

2 February 2026

### **Contract dates (estimated)**

- 20 February 2026 to 19 February 2029
- 3 years

### **Main procurement category**

Goods

### **CPV classifications**

- 48450000 - Time accounting or human resources software package

## **Contract locations**

- UKG3 - West Midlands

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Additional or repeat goods, services or works - extension or partial replacement

The Authority implemented UKG's Time & Attendance SaaS including Telestaff Cloud in 2023. This contract is a renewal of the 2023 contract and

(a) a change in supplier would result in the Authority receiving services that are different from, or incompatible with, the existing services and

(b) the difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

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## Supplier

### **UKG TECHNOLOGY LIMITED**

- Companies House: 02528089

THE CAPITOL BUILDING, 2ND FLOOR SOUTH WING,

BRACKNELL

RG12 8FZ

United Kingdom

Email: [rajinder.bagga@ukg.com](mailto:rajinder.bagga@ukg.com)

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. UKG TELESTAFF CLOUD

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## Contracting authority

### **West Midlands Fire and Rescue Authority**

- Public Procurement Organisation Number: PPTP-2948-MYQP

Fire Service Headquarters, 99 Vauxhall Road

Birmingham

B7 4HW

United Kingdom

Email: [procurement@wmfs.net](mailto:procurement@wmfs.net)

Website: <https://www.wmfs.net/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government