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Planning

Direct Payments Support Service

Lancashire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006009

Procurement identifier (OCID): ocids-h6vhtk-0513e4 ([view related notices](#))

Published 23 January 2026, 8:27am

Scope

Reference

JB/ASC/LCC/25/1443

Description

Direct Payment Support Service in Lancashire offers Information and advice, payroll support, support to recruit Personal Assistants and supported banking services for individuals in receipt of a direct payment.

Total value (estimated)

- £5,760,000 excluding VAT
- £6,912,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2027 to 31 March 2030
- Possible extension to 31 March 2033
- 6 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD4 - Lancashire

Engagement

Engagement deadline

13 February 2026

Engagement process description

Lancashire County Council is in the process of undertaking a review and redesign of

Direct Payments Support Services. The Council is yet to determine how these services will be commissioned and in future, different elements of the service may be delivered by one or more providers.

Our operating model, Living Better Lives in Lancashire, guides how we work and make decisions. We are passionate about promoting people's wellbeing and independence and have more than 4000 people in receipt of a Direct Payment.

The Council's intention is to move to a Direct Payments first model and increase the numbers of people who can benefit from directing their own support. We are interested in hearing from providers who have innovative solutions to supporting people with Direct Payments and Individual Service Funds to enhance our support offer. We are also interested in hearing from support providers who offer Independent Individual Service Funds.

We wish to engage with key stakeholders who can deliver all or some of the proposed service elements in relation to some of the key elements of the Service, including changes from the existing provision.

If you would like to take part in our review process, please send an expression of interest including 'Direct Payments' in the subject of the email to awpicomm@lancashire.gov.uk by 4pm on Friday 13th February 2026.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

Lancashire County Council

- Public Procurement Organisation Number: PBBJ-2179-TNXM

PO Box 100, County Hall

Preston

PR1 0LD

United Kingdom

Email: caphprocurement@lancashire.gov.uk

Region: UKD45 - Mid Lancashire

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

SOCIAL VALUE PORTAL LTD

Summary of their role in this procurement: Evaluation and ongoing contract management support for the social value deliverables under the future contract.

- Companies House: 09197997
- Public Procurement Organisation Number: PQHH-4489-TLZM

Tintagel House

London

SE1 7TY

United Kingdom

Email: support@socialvalueportal.com

Website: <https://www.socialvalueportal.com/>

Region: UKI45 - Lambeth

Contact organisation

Contact Lancashire County Council for any enquiries.