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Planning

## Direct Payments Support Service

Lancashire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006009

Procurement identifier (OCID): ocids-h6vhtk-0513e4 ([view related notices](#))

Published 23 January 2026, 8:27am

## Scope

## Reference

JB/ASC/LCC/25/1443

## Description

Direct Payment Support Service in Lancashire offers Information and advice, payroll support, support to recruit Personal Assistants and supported banking services for individuals in receipt of a direct payment.

## Total value (estimated)

- £5,760,000 excluding VAT
- £6,912,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 April 2027 to 31 March 2030
- Possible extension to 31 March 2033
- 6 years

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKD4 - Lancashire

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## **Engagement**

### **Engagement deadline**

13 February 2026

### **Engagement process description**

Lancashire County Council is in the process of undertaking a review and redesign of

Direct Payments Support Services. The Council is yet to determine how these services will be commissioned and in future, different elements of the service may be delivered by one or more providers.

Our operating model, Living Better Lives in Lancashire, guides how we work and make decisions. We are passionate about promoting people's wellbeing and independence and have more than 4000 people in receipt of a Direct Payment.

The Council's intention is to move to a Direct Payments first model and increase the numbers of people who can benefit from directing their own support. We are interested in hearing from providers who have innovative solutions to supporting people with Direct Payments and Individual Service Funds to enhance our support offer. We are also interested in hearing from support providers who offer Independent Individual Service Funds.

We wish to engage with key stakeholders who can deliver all or some of the proposed service elements in relation to some of the key elements of the Service, including changes from the existing provision.

If you would like to take part in our review process, please send an expression of interest including 'Direct Payments' in the subject of the email to [awpicomm@lancashire.gov.uk](mailto:awpicomm@lancashire.gov.uk) by 4pm on Friday 13th February 2026.

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Procedure**

## **Special regime**

Light touch

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## **Contracting authority**

### **Lancashire County Council**

- Public Procurement Organisation Number: PBBJ-2179-TNXM

PO Box 100, County Hall

Preston

PR1 0LD

United Kingdom

Email: [caphprocurement@lancashire.gov.uk](mailto:caphprocurement@lancashire.gov.uk)

Region: UKD45 - Mid Lancashire

Organisation type: Public authority - sub-central government

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## **Other organisation**

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

## **SOCIAL VALUE PORTAL LTD**

Summary of their role in this procurement: Evaluation and ongoing contract management support for the social value deliverables under the future contract.

- Companies House: 09197997
- Public Procurement Organisation Number: PQHH-4489-TLZM

Tintagel House

London

SE1 7TY

United Kingdom

Email: [support@socialvalueportal.com](mailto:support@socialvalueportal.com)

Website: <https://www.socialvalueportal.com/>

Region: UKI45 - Lambeth

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## **Contact organisation**

Contact Lancashire County Council for any enquiries.