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Contract

## **Integrated Carers' Hub**

CESHIRE EAST COUNCIL

F20: Modification notice

Notice identifier: 2022/S 000-006005

Procurement identifier (OCID): ocds-h6vhtk-031e0e

Published 4 March 2022, 11:05am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

CESHIRE EAST COUNCIL

ADDRESS

TOWN

POSTCODE

#### **Contact**

Louise Fenn

#### **Email**

[louise.fenn@cheshireeast.gov.uk](mailto:louise.fenn@cheshireeast.gov.uk)

#### **Telephone**

+44 1270686454

#### **Country**

United Kingdom

**NUTS code**

UKD62 - Cheshire East

**Internet address(es)**

Main address

[www.cheshireeast.gov.uk](http://www.cheshireeast.gov.uk)

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Integrated Carers' Hub

Reference number

DN309190 - 18 067

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.2) Description**

**II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

**II.2.4) Description of the procurement at the time of conclusion of the contract:**

The Commissioners are seeking to enable the integration of Carers services through a Carers Hub model to coordinate support for Adult Carers and Young Carers across Cheshire East providing one point of contact for Carers to coordinate and improve access to local support.

The Commissioners require a Provider for the management, co-ordination and provision of an Integrated Carers Hub for Adult Carers and Young Carers and their families.

The purpose of the Carers Hub is to:

- Increase the identification of Carers,
- Provide emotional and practical support to meet identified needs,
- Reduce any inappropriate caring pressures,
- Improve Carers quality of life and opportunities,
- Improve Carers physical and emotional well-being,
- Provide personalised, integrated and holistic support,
- Advocate on behalf of the Carer where required.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 April 2022

End date

31 December 2022

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2018/S 067-149355](#)

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## **Section V. Award of contract/concession**

### **Contract No**

18 067

## **Title**

Integrated Carers' Hub

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

20 February 2018

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

N-compass North West

Unit 1A, Edward VII Quay, Navigation Way, Ashton on Ribble

Preston

PR2 2YF

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor/concessionaire is an SME

Yes

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £3,007,656

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 85000000 - Health and social work services

#### **VII.1.3) Place of performance**

NUTS code

- UKD62 - Cheshire East

#### **VII.1.4) Description of the procurement:**

The Commissioners are seeking to enable the integration of Carers services through a Carers Hub model to coordinate support for Adult Carers and Young Carers across Cheshire East providing one point of contact for Carers to coordinate and improve access to local support.

The Commissioners require a Provider for the management, co-ordination and provision of an Integrated Carers Hub for Adult Carers and Young Carers and their families.

The purpose of the Carers Hub is to:

- Increase the identification of Carers
- Provide emotional and practical support to meet identified needs
- Reduce any inappropriate caring pressures

- Improve Carers quality of life and opportunities
- Improve Carers physical and emotional well-being
- Provide personalised, integrated and holistic support
- Advocate on behalf of the Carer where required

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 April 2022

End date

31 December 2022

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£3,569,973

**VII.1.7) Name and address of the contractor/concessionaire**

N-compass North West

Unit 1A, Edward VII Quay, Navigation Way, Ashton on Ribble

Preston

PR2 2YF

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Contract term will be increased by 9 months and will now end on 31st December 2022, all other aspects will remain the same.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

This modification will allow the current provider to continue whilst a joint recommissioning of carers services is investigated with Cheshire West and Chester Council and Cheshire Clinical Commissioning Group. The contract for Cheshire West and Chester Council's carers service ends in December 2022 and to ensure parity of service for carers in Cheshire East extending the contract would bring it in line with the dates for the Cheshire West service. Also, due to the Covid pandemic we have only recently been able to plan and conduct some of the re-commissioning activities, in terms of the group sessions with current and prospective, carers / service users and required as part of the initial re-commissioning project.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £3,004,000

Total contract value after the modifications

Value excluding VAT: £3,569,973