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Contract

## **Electronic Patient Record**

Black Country Healthcare NHS Foundation Trust

F20: Modification notice

Notice identifier: 2023/S 000-006003

Procurement identifier (OCID): ocids-h6vhtk-03ad3a

Published 1 March 2023, 1:25pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Black Country Healthcare NHS Foundation Trust

Trafalgar House, 47-49 King Street, 2nd Floor,

Dudley

DY2 8PS

#### **Contact**

Emma Marshall

#### **Email**

[emma.marshall4@nhs.net](mailto:emma.marshall4@nhs.net)

#### **Telephone**

+44 1212276183

#### **Country**

United Kingdom

**Region code**

UKG36 - Dudley

**Internet address(es)**

Main address

<https://www.blackcountryhealthcare.nhs.uk/>

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Electronic Patient Record

Reference number

1050-17-MH

**II.1.2) Main CPV code**

- 48814200 - Patient-administration system

**II.1.3) Type of contract**

Supplies

**II.2) Description**

**II.2.1) Title**

Electronic Patient Record

**II.2.3) Place of performance**

NUTS codes

- UKG36 - Dudley

Main site or place of performance

Dudley, Walsall, Wolverhampton and Sandwell

**II.2.4) Description of the procurement at the time of conclusion of the contract:**

Electronic Patient Record

The procurement of the Electronic Patient Record (EPR) system provided the Black Country region with a single system for mental health, children young people and families and learning disabilities services.

At the conclusion of the original contract the nature of the services (all electronic via EPR system) included: Patient search and Registration, Clinical Records, Referrals, Assessment and Review, Caseload Management, Care Programme Approach, Care Planning, Care Clusters, Treatment and Clinical Activity, Admissions/Discharges/Transfers, Clinic Scheduling, Clinic Booking. The original contract also included: System Configuration and Testing, Data Migration, Development of Training Material, Medical Staff Training and Go Live Support.

**II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

15 May 2019

End date

14 May 2029

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section V. Award of contract/concession**

### **Contract No**

1050-17-MH

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

15 May 2019

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

The Access Group

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £4,182,698

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court, Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 48814200 - Patient-administration system

#### **VII.1.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **VII.1.3) Place of performance**

NUTS code

- UKG36 - Dudley

Main site or place of performance

Dudley, Walsall, Wolverhampton and Sandwell

#### **VII.1.4) Description of the procurement:**

Electronic Patient Record.

The procurement of the Electronic Patient Record (EPR) system provided the Black

Country region with a single system for mental health, children young people and families and learning disabilities services.

At the conclusion of the original contract the nature of the services (all electronic via EPR system) included: Patient search and Registration, Clinical Records, Referrals, Assessment and Review, Caseload Management, Care Programme Approach, Care Planning, Care Clusters, Treatment and Clinical Activity, Admissions/Discharges/Transfers, Clinic Scheduling, Clinic Booking. The original contract also included: System Configuration and Testing, Data Migration, Development of Training Material, Medical Staff Training and Go Live Support.

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

15 May 2019

End date

14 May 2029

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£4,182,698

**VII.1.7) Name and address of the contractor/concessionaire**

The Access Group

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Contract Change Notices for:

EPR integration with Outlook Calendar, EPR Text Messaging, 750 additional EPR Licences, EPR mobile solution, MS Teams/VOIP functionality, EPR electronic document distribution, Scanning historical records - Document API and Scanning historical records - Bulk document upload.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The contract change notices are all inline with the mandated requirement of achieving frontline digitisation. The additional modules are related to the existing services in the original contract and are being implemented to improve capability and efficiency. The modules are: EPR integration with Outlook Calendar, EPR Text Messaging, 750 additional EPR Licences, EPR mobile solution, MS Teams/VOIP functionality, EPR electronic document distribution, Scanning historical records - Document API and Scanning historical records - Bulk document upload.

Given the nature of both the current and additional services it is not possible for another contractor to deliver the additional services. This is because of the interchangeability and interoperability with the existing EPR system. If a change in contractor was attempted to provide the additional services, this would cause significant inconvenience and substantial duplication in costs.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £4,182,698

Total contract value after the modifications

Value excluding VAT: £5,399,228

