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Not applicable

## **Provision of Short Term Accommodation Services for People With Complex Needs**

Lancashire County Council

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-006001

Procurement identifier (OCID): ocids-h6vhtk-040776

Published 23 February 2024, 3:13pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Lancashire County Council

Fishergate

Preston

PR18XJ

#### **Contact**

Procurement Care-Health

#### **Email**

[caphprocurement@lancashire.gov.uk](mailto:caphprocurement@lancashire.gov.uk)

#### **Telephone**

+44 1772538206

#### **Country**

United Kingdom

**Region code**

UKD45 - Mid Lancashire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.lancashire.gov.uk/fusion-supplier-portal/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Short Term Accommodation Services for People With Complex Needs

Reference number

PF/PH/23/1437

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Complex Needs Housing Contract aims to provide opportunities for behaviour change, health improvements and to deliver positive outcomes for individuals with Complex Needs, families and communities.

A person with 'complex needs' is someone with two or more needs which typically interact with and exacerbate one another affecting their physical, mental, social or financial

wellbeing. An estimated 60,000 people across England experience at least two of the following: homelessness, reoffending, problematic substance misuse and mental ill health.

The intended target group require a range of support needs including mental health, substance misuse, a history of offending behaviour, other diagnosed and undiagnosed conditions and/or challenging behaviours. The target population includes many who are often found at the margins of society; who experience repeat homelessness; rough sleeping and those who find it difficult to secure and maintain independent living because of the level of their compounded or complex needs. The Service will be expected to deliver support effectively to individuals who are in crisis, present challenging behaviour issues and who may struggle to live within boundaries and engage in support.

Staff will work with residents to help them identify their own strengths and goals, learn new skills, gain knowledge and increase self-awareness. This conditional support enables complex and entrenched behaviours to be addressed, with a view to leading stable independent lives.

The success of the Service will be judged by the extent to which it meaningfully engages with service users; The Service will directly address underlying issues and develop personal capacity and recovery capital.

As part of their tender submission, it will be the provider's responsibility to source all accommodation and ensure this accommodation meets with minimum and maximum requirements stated.

The contracts are to be procured to commence for 1 April 2024.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2024/S 000-005940](#)

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## **Section VII. Changes**

### **VII.1.2) Text to be corrected in the original notice**

Section number

II.1.4

Instead of

Text

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health improvements and to deliver positive outcomes for individuals with Complex Needs,

families and communities.

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Read

Text

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The initial term is 4 years (48 months) with the option to extend as long as the whole contract term does not exceed 8 years (96 months).