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Tender

## **NHS SY ICB - Rotherham Place - Safe Space Service- 2024**

NHS South Yorkshire ICB

F02: Contract notice

Notice identifier: 2024/S 000-005991

Procurement identifier (OCID): ocds-h6vhtk-043c91

Published 23 February 2024, 2:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

#### **Contact**

Neill Scott

#### **Email**

[neill.scott@nhs.net](mailto:neill.scott@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE3 - South Yorkshire

**Internet address(es)**

Main address

<https://www.southyorkshire.icb.nhs.uk>

Buyer's address

<https://www.southyorkshire.icb.nhs.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS SY ICB - Rotherham Place - Safe Space Service- 2024

Reference number

SYICB/ROTH/NS/24/67

#### **II.1.2) Main CPV code**

- 85312320 - Counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Overarching Aim:

To provide peer-led practical and emotional support in a safe, calming, and non-medical environment for people who are experiencing a mental health crisis or severe emotional distress.

Outcomes:

1. People accessing the Service report that the physical environment is calm and relaxed and that they feel less isolated and have developed connections/friendships.
2. People accessing the Service show positive signs of recovery / Crisis de-escalation.
3. The Service is flexible and responsive, adapting to the individual needs of the person in terms of their circumstances i.e. strengths, level of risk, culture, ethnicity, language, age and disability.
4. The voices of people who access the Service are heard and feedback is used to drive service improvement.
5. Mapping of individuals full care journeys across different services demonstrates the integration and effectiveness of the Service.
6. A resilient workforce who are supported to develop to their full potential.
7. People who access the Service experience compassionate, person centred care and

support.

### Objectives

1. Create a relaxed and supportive space (virtual and/or physical) where connections with others can help build confidence, reduce isolation, and promote friendship.
2. Deliver lower- level psychological interventions and diversionary/exploratory activities that will stabilise the immediate situation and reduce any imminent risk.
3. Promote the Service and support access for those who experience health inequalities – including but not limited to those with protected characteristics.
4. Ensure that engagement with and involvement of the people who use the Service is embedded within all aspects of Service delivery.
5. Work collaboratively with system partners to embed the Service within the Rotherham Crisis Pathway and connect to the wider Rotherham offer.
6. Build a workforce of volunteer and paid peer support workers (experts by experience) who are supported through the provision of weekly supervision / daily peer facilitation support/buddy arrangements and continued professional development.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,085,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKE3 - South Yorkshire

Main site or place of performance

Rotherham

## II.2.4) Description of the procurement

### Overarching Aim:

To provide peer-led practical and emotional support in a safe, calming, and non-medical environment for people who are experiencing a mental health crisis or severe emotional distress.

### Outcomes:

1. People accessing the Service report that the physical environment is calm and relaxed and that they feel less isolated and have developed connections/friendships.
2. People accessing the Service show positive signs of recovery / Crisis de-escalation.
3. The Service is flexible and responsive, adapting to the individual needs of the person in terms of their circumstances i.e. strengths, level of risk, culture, ethnicity, language, age and disability.
4. The voices of people who access the Service are heard and feedback is used to drive service improvement.
5. Mapping of individuals full care journeys across different services demonstrates the integration and effectiveness of the Service.
6. A resilient workforce who are supported to develop to their full potential.
7. People who access the Service experience compassionate, person centred care and support.

### Objectives

1. Create a relaxed and supportive space (virtual and/or physical) where connections with others can help build confidence, reduce isolation, and promote friendship.
2. Deliver lower- level psychological interventions and diversionary/exploratory activities that will stabilise the immediate situation and reduce any imminent risk.
3. Promote the Service and support access for those who experience health inequalities – including but not limited to those with protected characteristics.
4. Ensure that engagement with and involvement of the people who use the Service is embedded within all aspects of Service delivery.
5. Work collaboratively with system partners to embed the Service within the Rotherham Crisis Pathway and connect to the wider Rotherham offer.
6. Build a workforce of volunteer and paid peer support workers (experts by experience)

who are supported through the provision of weekly supervision / daily peer facilitation support/buddy arrangements and continued professional development.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,085,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 March 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

25 March 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

**VI.4.4) Service from which information about the review procedure may be obtained**

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>