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Planning

NHS Volunteer Responder Platform

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-005985

Procurement identifier (OCID): ocids-h6vhtk-031dfa

Published 4 March 2022, 10:14am

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Contact

Liz Salter

Email

liz.salter1@nhs.net

Telephone

+44 7783816062

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Volunteer Responder Platform

II.1.2) Main CPV code

- 48517000 - IT software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

NHS England & NHS Improvement (NHSEI) aims to commission a national NHS Volunteer Responders platform and supporting technical infrastructure for the recruitment, management and deployment (immediate and scheduled) of NHS Volunteer Responders via a mobile app. We are ideally looking for an 'off the shelf' package that can easily be modified to meet the service needs.

II.1.5) Estimated total value

Value excluding VAT: £3,264,959

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72416000 - Application service providers
- 72212517 - IT software development services
- 72260000 - Software-related services
- 48180000 - Medical software package
- 48422000 - Software package suites
- 48332000 - Scheduling software package
- 72212332 - Scheduling software development services
- 72262000 - Software development services
- 48330000 - Scheduling and productivity software package
- 72220000 - Systems and technical consultancy services
- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NHSEI supported a response to the Covid pandemic emergency to support the rapid development and provision of the service. As we move beyond the emergency response, we are seeking to put in place a provider to support the longer-term service provision and development of this service as it evolves into a post-Covid, business as usual model.

This is an exciting opportunity to support an innovative service that enabled micro-volunteering to flourish on a national scale during the pandemic and that will leave a legacy by providing ongoing micro-volunteering opportunities as an additional volunteer deployment option for local services. This offer provides a robustly commissioned service which will provide security to both NHS Volunteer Responders and those requiring the support from the service. The longer-term contract will allow time for further development and improvement of services to ensure better alignment to NHS priorities.

This Prior Information Notice (PIN) is to advise prospective providers of the Commissioner's intention. It is our intention to hold a market engagement event on the morning of 16th March 2022 to discuss our intended service delivery model and consult with providers interested in potentially bidding for this tender in a short 1:1 session on the 17th March 2022. Please note there will be a maximum of 2 attendees per supplier.

The event will take the form of an online presentation and individual discussions organised through MS Teams. It will outline our current thinking, the anticipated procurement process, general discussion, and requests for information. NHSEI will use the opportunity to gather intelligence from providers who may influence and inform the development of the final tender. Please complete the brief online questionnaire by Monday 14th March 12 noon. Invites will be sent to provided emails that afternoon. The commissioner reserves the right not to proceed with the Procurement, or any part thereof, or change the requirements as necessary at any time. It is the intention of the Authority that the procurement will be conducted as an Open Procedure under the Public Contracts Regulations 2015. The ITT is expected to be published in March/April 2022. A separate advert will be released advising of this.

II.3) Estimated date of publication of contract notice

4 April 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No