

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005976-2026>

Pipeline

Market Research Framework

NETWORK RAIL INFRASTRUCTURE LIMITED

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005976

Procurement identifier (OCID): ocds-h6vhtk-060cc9 ([view related notices](#))

Published 22 January 2026, 5:47pm

Scope

Reference

SR43701

Description

B2C/B2B/CX research services & commercial/consumer market intelligence to support internal and external communications, marketing & engagement activities

Commercial tool

Establishes a framework

Total value (estimated)

- £12,000,000 excluding VAT

- £14,400,000 including VAT

Contract dates (estimated)

- 1 January 2027 to 31 December 2031
- 5 years

Main category

Services

CPV classifications

- 79310000 - Market research services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

18 May 2026

Procedure

Special regime

Utilities

Contracting authority

NETWORK RAIL INFRASTRUCTURE LIMITED

- Public Procurement Organisation Number: PNZN-9524-VCQJ

Waterloo General Office

London

SE1 8SW

United Kingdom

Contact name: Tom Hedges

Email: Tom.Hedges@networkrail.co.uk

Website: <https://www.networkrail.co.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government