

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005976-2026>

Pipeline

## Market Research Framework

NETWORK RAIL INFRASTRUCTURE LIMITED

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005976

Procurement identifier (OCID): ocds-h6vhtk-060cc9 ([view related notices](#))

Published 22 January 2026, 5:47pm

## Scope

## Reference

SR43701

## Description

B2C/B2B/CX research services & commercial/consumer market intelligence to support internal and external communications, marketing & engagement activities

## Commercial tool

Establishes a framework

## Total value (estimated)

- £12,000,000 excluding VAT

- £14,400,000 including VAT

### **Contract dates (estimated)**

- 1 January 2027 to 31 December 2031
- 5 years

### **Main category**

Services

### **CPV classifications**

- 79310000 - Market research services

---

## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

---

## **Submission**

### **Publication date of tender notice (estimated)**

18 May 2026

---

## Procedure

### Special regime

Utilities

---

## Contracting authority

### NETWORK RAIL INFRASTRUCTURE LIMITED

- Public Procurement Organisation Number: PNZN-9524-VCQJ

Waterloo General Office

London

SE1 8SW

United Kingdom

Contact name: Tom Hedges

Email: [Tom.Hedges@networkrail.co.uk](mailto:Tom.Hedges@networkrail.co.uk)

Website: <https://www.networkrail.co.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government