This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/005964-2025">https://www.find-tender.service.gov.uk/Notice/005964-2025</a>

Tender

# **Provision of Telecare Services**

Redcar & Cleveland Borough Council

F02: Contract notice

Notice identifier: 2025/S 000-005964

Procurement identifier (OCID): ocds-h6vhtk-04e456

Published 19 February 2025, 4:22pm

# **Section I: Contracting authority**

# I.1) Name and addresses

Redcar & Cleveland Borough Council

Redcar & Cleveland House, Kirkleatham Street

**REDCAR** 

**TS10 1RT** 

#### Contact

Debbie Seaman

#### **Email**

debbie.seaman@redcar-cleveland.gov.uk

### **Telephone**

+44 1642774774

### Country

**United Kingdom** 

### Region code

UKC12 - South Teesside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.redcar-cleveland.gov.uk

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://open-uk.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://open-uk.org

# I.4) Type of the contracting authority

Regional or local authority

# I.5) Main activity

General public services

**Section II: Object** 

# II.1) Scope of the procurement

II.1.1) Title

#### Provision of Telecare Services

Reference number

OPEN2025244

#### II.1.2) Main CPV code

• 85100000 - Health services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Redcar and Cleveland Borough Council is seeking to appoint a suitably experienced provider to deliver all aspects of a Telecare installation, monitoring and response service. This will include purchase, installation, monitoring and maintenance of telecare assistive technology equipment, management of an alarm response centre and a mobile response service.

#### II.1.5) Estimated total value

Value excluding VAT: £2,320,000

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKC1 - Tees Valley and Durham

#### II.2.4) Description of the procurement

Redcar and Cleveland Borough Council is seeking to appoint a suitably experienced provider to deliver all aspects of a Telecare installation, monitoring and response service. This will include purchase, installation, monitoring and maintenance of telecare assistive technology equipment, management of an alarm response centre and a full mobile response service.

Please be advised that Redcar and Cleveland Borough Council are conducting this procurement via OPEN .

https://open-uk.org/. You will need to register as a supplier on the site (registration is free) and search for the opportunity within the Browse Opportunities section and register your interest.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

48

This contract is subject to renewal

Yes

Description of renewals

On expiry.

### II.2.10) Information about variants

Variants will be accepted: Yes

#### II.2.11) Information about options

Options: No

#### II.2.14) Additional information

Variants will be evaluated based on the same evaluation criteria as is stated in the tender documentation.

# Section IV. Procedure

## IV.1) Description

### IV.1.1) Type of procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 March 2025

Local time

2:00pm

### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 48 (from the date stated for receipt of tender)

### IV.2.7) Conditions for opening of tenders

Date

27 March 2025

Local time

2:05pm

Place

Redcar and Cleveland

Information about authorised persons and opening procedure

Redcar and Cleveland Officer

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.3) Additional information

Please be advised that Redcar and Cleveland Borough Council are conducting this procurement via OPEN .

https://open-uk.org/. You will need to register as a supplier on the site (registration is free) and search for the opportunity within the Browse Opportunities section and register your interest.

## VI.4) Procedures for review

### VI.4.1) Review body

Redcar and Cleveland Borough Council

Redcar & Cleveland House, Kirkleatham Street

Redcar

**TS10 1RT** 

Telephone

+44 1642774774

Country

**United Kingdom** 

Internet address

www.redcar-cleveland.gov.uk