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Contract

## Language Services - Lot 2

Ministry of Justice

F03: Contract award notice

Notice identifier: 2026/S 000-005959

Procurement identifier (OCID): ocds-h6vhtk-04a54f

Published 22 January 2026, 4:57pm

### Section I: Contracting authority

#### I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

#### Email

[Elise.Ballantyne@justice.gov.uk](mailto:Elise.Ballantyne@justice.gov.uk)

#### Country

United Kingdom

#### Region code

UK - United Kingdom

#### Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice>

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Language Services - Lot 2

#### **II.1.2) Main CPV code**

- 79540000 - Interpretation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision of spoken language interpreting including face to face, and video interpreting services. The interpreter in all cases must convert the spoken language from one language to another enabling listeners and speakers to understand each other.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £17,900,000

## **II.2) Description**

### **II.2.1) Title**

Secondary Spoken Interpreting

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The Ministry of Justice (MoJ) has entered into contracts for the delivery of Language Services. The contracts are split into 4 Lots, the scope of services includes face to face, telephone and video interpreting services for spoken languages, BSL, visual and tactile communication and quality and assurance of all language services.

### **II.2.5) Award criteria**

Quality criterion - Name: Mobilisation and Transition / Weighting: 7.5%

Quality criterion - Name: Booking Service – Development, Implementation and Maintenance / Weighting: 15%

Quality criterion - Name: Delivery of Bookings / Weighting: 15%

Quality criterion - Name: Staff recruitment, retention and performance / Weighting: 3.75%

Quality criterion - Name: Supplier Telephone Helpdesk / Weighting: 7.5%

Quality criterion - Name: Complaints and Feedback / Weighting: 7.5%

Quality criterion - Name: Stakeholder engagement and Continuous Improvement / Weighting: 3.75%

Quality criterion - Name: Interpreter Recruitment / Weighting: 15%

Quality criterion - Name: Training and Quality Management / Weighting: 7.5%

Quality criterion - Name: Fraud, Corruption and Bribery / Weighting: 3.75%

Price - Weighting: Price Per Quality Point

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Additional Quality Criteria;

Information Security - 3.75%

Social Value - 10%

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-031661](#)

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## **Section V. Award of contract**

## **Lot No**

2

## **Title**

Secondary Spoken Interpreting

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 January 2026

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Translate UK Limited

Halifax

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £17,900,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales

London

Country

United Kingdom