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Tender

## **Call for Competition for Partners that are interested in delivering a support service for families in family court proceedings - Improving Child and Family Arrangement Service (ICFA)**

CHILDREN & FAMILY COURT ADVISORY & SUPPORT SERVICE

F02: Contract notice

Notice identifier: 2025/S 000-005958

Procurement identifier (OCID): ocds-h6vhtk-04e451

Published 19 February 2025, 4:13pm

The closing date and time has been changed to:

**4 April 2025, 11:00am**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

CHILDREN & FAMILY COURT ADVISORY & SUPPORT SERVICE

2nd Floor, New Enterprise House

derby

DE1 3GY

#### **Contact**

Procurement Team

**Email**

[procurement@cafcass.gov.uk](mailto:procurement@cafcass.gov.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.cafcass.gov.uk](http://www.cafcass.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Opportunities/Index?tabName=opportunities&resetFilter=True>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Opportunities/Index?tabName=opportunities&resetFilter=True>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Social protection

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Call for Competition for Partners that are interested in delivering a support service for families in family court proceedings - Improving Child and Family Arrangement Service (ICFA)

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Cafcass is seeking partners that are interested in delivering a support service for families in family court proceedings. Cafcass requires suppliers to hold NACCC Enhanced accreditation and Cyber Essentials certification at the start of any competitive tender process.

Cafcass commissions the delivery of services for families in private family law proceedings in England on behalf of the Ministry of Justice (MoJ)

A new (ICFA) service has been designed to focus on supporting children and families to agree sustainable family time arrangements that reflect the child's needs, wishes and feelings.

Contract Start date of 1 August 2025 will be subject to mobilisation with new providers to be fully operational by November 2025.

#### **II.1.5) Estimated total value**

Value excluding VAT: £8,800,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Main site or place of performance

Various Locations within England

### **II.2.4) Description of the procurement**

Cafcass is seeking partners that are interested in delivering a support service for families in family court proceedings. Cafcass requires suppliers to hold NACCC Enhanced accreditation and Cyber Essentials certification at the start of any competitive tender process.

Cafcass commissions the delivery of services for families in private family law proceedings in England on behalf of the Ministry of Justice (MoJ)

A new (ICFA) service has been designed to focus on supporting children and families to agree sustainable family time arrangements that reflect the child's needs, wishes and feelings.

Contract Start date of August 2025 will be subject to mobilisation with new providers to be fully operating by November 2025

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £8,800,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

2 x 12 month extensions

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

6 April 2025

Local time

11:00am

Changed to:

Date

4 April 2025

Local time

11:00am

See the [change notice](#).

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

6 April 2025

Local time

12:00pm

Place

All tender responses to be placed via the Pro Contract E Procurement tendering portal

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Melissa Smith

London

Email

[melissa.smith@caf cass.gov.uk](mailto:melissa.smith@caf cass.gov.uk)

Country

United Kingdom