

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005958-2025>

Tender

Call for Competition for Partners that are interested in delivering a support service for families in family court proceedings - Improving Child and Family Arrangement Service (ICFA)

CHILDREN & FAMILY COURT ADVISORY & SUPPORT SERVICE

F02: Contract notice

Notice identifier: 2025/S 000-005958

Procurement identifier (OCID): ocds-h6vhtk-04e451

Published 19 February 2025, 4:13pm

The closing date and time has been changed to:

4 April 2025, 11:00am

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

CHILDREN & FAMILY COURT ADVISORY & SUPPORT SERVICE

2nd Floor, New Enterprise House

derby

DE1 3GY

Contact

Procurement Team

Email

procurement@cafcass.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.cafcass.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Opportunities/Index?tabName=opportunities&resetFilter=True>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Opportunities/Index?tabName=opportunities&resetFilter=True>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Call for Competition for Partners that are interested in delivering a support service for families in family court proceedings - Improving Child and Family Arrangement Service (ICFA)

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Cafcass is seeking partners that are interested in delivering a support service for families in family court proceedings. Cafcass requires suppliers to hold NACCC Enhanced accreditation and Cyber Essentials certification at the start of any competitive tender process.

Cafcass commissions the delivery of services for families in private family law proceedings in England on behalf of the Ministry of Justice (MoJ)

A new (ICFA) service has been designed to focus on supporting children and families to agree sustainable family time arrangements that reflect the child's needs, wishes and feelings.

Contract Start date of 1 August 2025 will be subject to mobilisation with new providers to be fully operational by November 2025.

II.1.5) Estimated total value

Value excluding VAT: £8,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Main site or place of performance

Various Locations within England

II.2.4) Description of the procurement

Cafcass is seeking partners that are interested in delivering a support service for families in family court proceedings. Cafcass requires suppliers to hold NACCC Enhanced accreditation and Cyber Essentials certification at the start of any competitive tender process.

Cafcass commissions the delivery of services for families in private family law proceedings in England on behalf of the Ministry of Justice (MoJ)

A new (ICFA) service has been designed to focus on supporting children and families to agree sustainable family time arrangements that reflect the child's needs, wishes and feelings.

Contract Start date of August 2025 will be subject to mobilisation with new providers to be fully operating by November 2025

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £8,800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month extensions

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

6 April 2025

Local time

11:00am

Changed to:

Date

4 April 2025

Local time

11:00am

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 April 2025

Local time

12:00pm

Place

All tender responses to be placed via the Pro Contract E Procurement tendering portal

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

VI.4) Procedures for review

VI.4.1) Review body

Melissa Smith

London

Email

melissa.smith@cafccass.gov.uk

Country

United Kingdom