

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005956-2024>

Contract

## **CHARM Traffic Management Service Portfolio**

National Highways

F03: Contract award notice

Notice identifier: 2024/S 000-005956

Procurement identifier (OCID): ocds-h6vhtk-043c7a

Published 23 February 2024, 12:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

National Highways

Guildford

#### **Email**

[pablo.delfino@nationalhighways.co.uk](mailto:pablo.delfino@nationalhighways.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://nationalhighways.co.uk/>

#### **I.4) Type of the contracting authority**

National or federal Agency/Office

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CHARM Traffic Management Service Portfolio

#### **II.1.2) Main CPV code**

- 72220000 - Systems and technical consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

For the provision of a Traffic Management Service Portfolio for the CHARM Programme for a period of 6 months.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £603,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

For the provision of a Traffic Management Service Portfolio for the CHARM Programme for a period of 6 months.

This contract relates to the procurement of expert external resources required to deliver services that are essential to completion of these remediation activities.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This Call-off contract is required as a result of National Highways requiring an examination of the CHARM Service Outage Incident of 26/27-Oct-21, why this Service Outage occurred and what remediation is needed to prevent a reoccurrence. Within that context, the Relevant Service in question is required to be done promptly and establishing this direct contractual arrangement will allow the deliverables to be achieved.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

PA CONSULTING SERVICES LIMITED (UK)

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £603,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Transport

London

Country

United Kingdom