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Contract

Provision of IWMS Platform for Northumbria Healthcare

Northumbria Healthcare Facilities Management

F03: Contract award notice

Notice identifier: 2026/S 000-005953

Procurement identifier (OCID): ocds-h6vhtk-04eedb

Published 22 January 2026, 4:50pm

Section I: Contracting authority

I.1) Name and addresses

Northumbria Healthcare Facilities Management

Northumbria House, Unit 7 & 8 Silver Fox Way, Cobalt Business Park

North Shields

NE27 0QJ

Contact

Paul Greenwood

Email

paul.greenwood@nhct.nhs.uk

Telephone

+44 7557797572

Country

United Kingdom

Region code

UKC21 - Northumberland

Internet address(es)

Main address

<https://www.northumbria.nhs.uk/>

Buyer's address

<https://www.northumbria.nhs.uk/>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of IWMS Platform for Northumbria Healthcare

Reference number

NH 1135

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

IWMS Platform

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £631,472

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC21 - Northumberland

Main site or place of performance

Seaton Deleval Northumberland

II.2.4) Description of the procurement

Provision of an IWMS Platform

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-010062](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 January 2026

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Concerto Support Services Limited

Peat House, Waterloo Way, Leicester, England, LE1 6LP

Newcastle

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £900,000

Total value of the contract/lot: £631,472

Section VI. Complementary information

VI.3) Additional information

None

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Northumbria Healthcare Facilities Management

Northumbria House, Unit 7 & 8 Silver Fox Way, Cobalt Business Park

North Shields

NE27 0QJ

Country

United Kingdom

Internet address

<https://www.northumbria.nhs.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

None