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Contract

Provision of Short Term Accommodation Services for People With Complex Needs

Lancashire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-005940

Procurement identifier (OCID): ocids-h6vhtk-040776

Published 23 February 2024, 11:48am

Section I: Contracting authority

I.1) Name and addresses

Lancashire County Council

Fishergate

Preston

PR18XJ

Contact

Procurement Care-Health

Email

caphprocurement@lancashire.gov.uk

Telephone

+44 1772538206

Country

United Kingdom

Region code

UKD45 - Mid Lancashire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.lancashire.gov.uk/fusion-supplier-portal/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Short Term Accommodation Services for People With Complex Needs

Reference number

PF/PH/23/1437

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Complex Needs Housing Contract aims to provide opportunities for behaviour change, health improvements and to deliver positive outcomes for individuals with Complex Needs, families and communities.

A person with 'complex needs' is someone with two or more needs which typically interact with and exacerbate one another affecting their physical, mental, social or financial wellbeing. An estimated 60,000 people across England experience at least two of the following: homelessness, reoffending, problematic substance misuse and mental ill health.

The intended target group require a range of support needs including mental health, substance misuse, a history of offending behaviour, other diagnosed and undiagnosed conditions and/or challenging behaviours. The target population includes many who are often found at the margins of society; who experience repeat homelessness; rough sleeping and those who find it difficult to secure and maintain independent living because of the level of their compounded or complex needs. The Service will be expected to deliver support effectively to individuals who are in crisis, present challenging behaviour issues and who may struggle to live within boundaries and engage in support.

Staff will work with residents to help them identify their own strengths and goals, learn new skills, gain knowledge and increase self-awareness. This conditional support enables complex and entrenched behaviours to be addressed, with a view to leading stable independent lives.

The success of the Service will be judged by the extent to which it meaningfully engages with service users; The Service will directly address underlying issues and develop personal capacity and recovery capital.

As part of their tender submission, it will be the provider's responsibility to source all accommodation and ensure this accommodation meets with minimum and maximum requirements stated.

The contracts are to be procured to commence for 1 April 2024.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,700,000

II.2) Description

II.2.1) Title

Lot 1 - Lancaster

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Provision of Short Term Accommodation for People with Complex Needs in Lancaster

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 2 - Wyre

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Provision of Short Term Accommodation for People with Complex Needs in Wyre

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 3 - West Lancashire

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Provision of Short Term Accommodation for People with Complex Needs in West Lancashire

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 4 - Chorley

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Provision of Short Term Accommodation for People with Complex Needs in Chorley

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 5 - Preston

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Provision of Short Term Accommodation for People with Complex Needs in Preston

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 6 - South Ribble

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Provision of Short Term Accommodation for People with Complex Needs in South Ribble

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 7 - Burnley

Lot No

7

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Provision of Short Term Accommodation for People with Complex Needs in Burnley

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 8 - Hyndburn

Lot No

8

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Provision of Short Term Accommodation for People with Complex Needs in Hyndburn

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029110](#)

Section V. Award of contract

Lot No

1

Title

Lot 1 - Lancaster

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 January 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ACORN RECOVERY PROJECTS

Burnley

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

3360545

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,204,000

Section V. Award of contract

Lot No

2

Title

Lot 2 Wyre

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 January 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CREATIVE SUPPORT LTD

Stockport

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

27440R

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,694,500

Section V. Award of contract

Lot No

3

Title

Lot 3 - West Lancashire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 January 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

WEST LANCS CRISIS & INFORMATION CENTRE

Skelmersdale

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

3383296

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £547,000

Section V. Award of contract

Lot No

4

Title

Lot 4 - Chorley

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 January 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

EMERGING FUTURES

Rosendale

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

8938725

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £652,000

Section V. Award of contract

Lot No

5

Title

Lot 5 - Preston

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Lot No

6

Title

Lot 6 - South Ribble

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 January 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

EXCEL HOUSING SOLUTIONS

Bootle

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

8519802

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £577,000

Section V. Award of contract

Lot No

7

Title

Lot 7 - Burnley

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 January 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CALICO HOMES LTD

Burnley

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

6329047

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,329,000

Section V. Award of contract

Lot No

8

Title

Lot 8 - Hyndburn

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 January 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

EMERGING FUTURES

Rossendale

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

8938725

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £700,000

Section VI. Complementary information

VI.3) Additional information

The total value is an estimate and dependant upon annual uplifts.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice - The High Court

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>