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Contract

## **Job Finding Support**

Department for Work and Pensions

F03: Contract award notice

Notice identifier: 2021/S 000-005928

Procurement identifier (OCID): ocds-h6vhtk-029e99

Published 23 March 2021, 10:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Department for Work and Pensions

Quarry House, Quarry Hill

Leeds

LS2 &UA

#### **Email**

[LUBNA.GHAFOOR@DWP.GOV.UK](mailto:LUBNA.GHAFOOR@DWP.GOV.UK)

#### **Telephone**

+44 1132327010

#### **Country**

United Kingdom

#### **NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Social protection

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Job Finding Support

**II.1.2) Main CPV code**

- 80000000 - Education and training services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Job Finding Support (JFS) is a new 12 month voluntary provision with a contract value of GBP 10 million covering England, Scotland and Wales offering a service for recently unemployed people (up to 13 weeks unemployed) who may not need significant help with the job search, but would benefit from a short package of tailored support to help them become familiar with current recruitment practices and understand sector specific approaches.

This procurement relates to the health, social and related services Schedule 3 of the Public Contracts Regulations 2015 (PCR) as a social service.

This procurement is being conducted under the Light Touch Regime (LTR) and therefore is subject to limited regulation and will be conducted in accordance with regulations 74 to 76 PCR.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £10,050,842

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 80000000 - Education and training services
- 80400000 - Adult and other education services
- 80420000 - E-learning services
- 80500000 - Training services
- 80570000 - Personal development training services
- 80590000 - Tutorial services

### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

### **II.2.4) Description of the procurement**

During the programme, every participant will be offered a minimum of 4 hours 1-2-1 digital support and offered access to at least 1 digital group session. The delivery of support will be tailored to the individual but all individuals will receive access to:

- a minimum of two 1-2-1 sessions with a designated adviser, access to a minimum of one digital group session where the participant will receive advice and information in a group setting of a reasonable size. As a guide we would suggest up to 15 Participants; and have the opportunity to meet on-line with peers.
- the full service must be delivered within a maximum of 20 working days from the start date. Providers should ensure the provision is completed as effectively and quickly as

possible, the expectation is that the majority of participants will complete this provision within 10 working days from the start date.

### **II.2.5) Award criteria**

Quality criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents / Weighting: Not the only award criteria

Price - Weighting: Price not only award criterion

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the contract for a further year.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 174-421567](#)

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## **Section V. Award of contract**

### **Contract No**

ecm\_8748

### **Title**

Job Finding Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 December 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Serco Ltd.

Serco House 16 Bartley Wood Business Park, Bartley Way,

Hook, Hampshire,

RG27 9UY

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £10,050,842

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP

be liable for any costs incurred by potential suppliers.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Department for Work and Pensions

Quarry House, Quarry Hill

Leeds

LS2 7UA

Country

United Kingdom