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Awarded contract

Job Finding Support

Department for Work and Pensions

F03: Contract award notice

Notice reference: 2021/S 000-005928

Published: 23 March 2021, 10:56pm

Section I: Contracting authority

I.1) Name and addresses

Department for Work and Pensions

Quarry House, Quarry Hill

Leeds

LS2 &UA

Email

LUBNA.GHAFOOR@DWP.GOV.UK

Telephone

+44 1132327010

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Job Finding Support

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

Job Finding Support (JFS) is a new 12 month voluntary provision with a contract value of GBP 10 million covering England, Scotland and Wales offering a service for recently unemployed people (up to 13 weeks unemployed) who may not need significant help with the job search, but would benefit from a short package of tailored support to help them become familiar with current recruitment practices and understand sector specific approaches.

This procurement relates to the health, social and related services Schedule 3 of the Public

Contracts Regulations 2015 (PCR) as a social service.

This procurement is being conducted under the Light Touch Regime (LTR) and therefore is subject to limited regulation and will be conducted in accordance with regulations 74 to 76 PCR.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,050,842

II.2) Description

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services
- 80400000 - Adult and other education services
- 80420000 - E-learning services
- 80500000 - Training services
- 80570000 - Personal development training services
- 80590000 - Tutorial services

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

II.2.4) Description of the procurement

During the programme, every participant will be offered a minimum of 4 hours 1-2-1 digital support and offered access to at least 1 digital group session. The delivery of support will be tailored to the individual but all individuals will receive access to:

- a minimum of two 1-2-1 sessions with a designated adviser, access to a minimum of one digital group session where the participant will receive advice and information in a group setting of a reasonable size. As a guide we would suggest up to 15 Participants; and have the opportunity to meet on-line with peers.
- the full service must be delivered within a maximum of 20 working days from the start date.

Providers should ensure the provision is completed as effectively and quickly as possible, the expectation is that the majority of participants will complete this provision within 10 working days from the start date.

II.2.5) Award criteria

Quality criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents / Weighting: Not the only award criteria

Price - Weighting: Price not only award criterion

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the contract for a further year.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 174-421567](#)

Section V. Award of contract

Contract No

ecm_8748

Title

Job Finding Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 December 2020

V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Serco Ltd.

Serco House 16 Bartley Wood Business Park, Bartley Way,

Hook, Hampshire,

RG27 9UY

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,050,842

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Section VI. Complementary information

VI.3) Additional information

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.

VI.4) Procedures for review

VI.4.1) Review body

Department for Work and Pensions

Quarry House, Quarry Hill

Leeds

LS2 7UA

Country

United Kingdom