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Tender

## **Housing Related Support Services (HRS): Multi Lot(ASC-2021-003)**

London Borough of Brent

F02: Contract notice

Notice identifier: 2021/S 000-005894

Procurement identifier (OCID): ocds-h6vhtk-029e77

Published 23 March 2021, 4:30pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Brent

Brent Civic Centre, Engineers Way

Wembley

HA9 0FJ

#### **Contact**

Ms Phyllis Addo

#### **Email**

[Phyllis.Addo@brent.gov.uk](mailto:Phyllis.Addo@brent.gov.uk)

#### **Telephone**

+44 2089372729

#### **Country**

United Kingdom

**NUTS code**

UKI3 - Inner London – West

**Internet address(es)**

Main address

<http://www.brent.gov.uk/>

Buyer's address

<http://www.brent.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=779e7418-6682-eb11-810b-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=779e7418-6682-eb11-810b-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Housing Related Support Services (HRS): Multi Lot( ASC-2021-003)

Reference number

DN521382

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Brent Council is tendering for a range of Housing Related Support (HRS) Services, including; Older Persons floating support, Homelessness & Ex-offenders accommodation based service, Mental Health accommodation based service, Handyperson Service, Young Persons accommodation based service (18-21), Generic floating support and a Domestic Abuse (Refuges) and a Complex Women's accommodation based service.

Housing Related Support is a non-statutory service, which provides low-level support to a range of vulnerable people as mentioned in the above paragraph for a period of up to two years. HRS can be delivered either in a person's own home (floating support) or in identified accommodation where the support is linked with the accommodation. Support consists of supporting people to pay their rent & utility bills, help find employment, training or education and support people to cook, shop and engage with the community. In essence, it provides the life skills to enable vulnerable people to live independently and maintain a tenancy.

The total budget for whole contract period of 5 years is estimated to be in the region of approx. £15,238,240.88 of which £15,100,982.33 is for the 7 HRS services and £137,258.55 is allocated to the three Crash Pads for young people within the Young Persons accommodation based service (18-21).

The duration of the contracts will be an initial period of three years, with an option to extend for a further two years on a one plus one basis.

Potential bidders are advised to contact Landlords to discuss details of the management agreements or SLAs. Contact details are contained within the individual specifications for each lot where relevant

### **II.1.5) Estimated total value**

Value excluding VAT: £15,238,240.88

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 7

## **II.2) Description**

### **II.2.1) Title**

Lot 1:Older People Floating Support Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

### **II.2.4) Description of the procurement**

Lot 1. Older People Floating Support Service

The Older Persons Floating support service is a service to help older adults to remain independent for longer and to help minimise the risk of admission to hospital, and residential and nursing care, along with reducing risks of falls and accidents at home.

The objective is for people to be supported to be able to continue to live independently.  
The

length of stay will be time limited for up to 24 months,

An indicative overall budget has been set at a maximum of £152,509 per annum and a maximum £457,527 for the term of 3 years, should the contract be extended for a further two years the total budget for 5 years will be a maximum of £762,547.50

NB The Council is looking for one provider to deliver older people floating support services

Interested providers are invited to submit a tender for one or more of the Lots by submitting a response to the Selection Questionnaire, Generic Questionnaire and the relevant Lot specific questionnaires as appropriate.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £762,547.50

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2021

This contract is subject to renewal

Yes

Description of renewals

The duration of the contracts will be for an initial period of three years, with an option to extend for two years on a one plus one basis.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2. Homelessness and Ex offender service

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

### **II.2.4) Description of the procurement**

Lot 2. Homelessness and Ex offender service

The Authority requires the delivery of a short-term accommodation based Housing Related Support (HRS) service for vulnerable people who have been or who are homeless or at risk of homelessness including those with an offending background.

The service will deliver 1136 hours of support per week to people who require accommodation based support. Support will be delivered across three hostels and one ex-offending scattered site.

Support will be delivered on a basket of hours approach depending on needs of the individual in each service. The average maximum hours per person is likely to be between 5-7 hours per week, although there will be some instances, particularly when someone moves into the service, where more hours are necessary, however this should soon be reduced, once the service user has settled in and appropriate benefits and other services in place.

An indicative overall maximum budget has been set at £1,155,005.28 per annum and £3,465,015.84 for the term of 3 years and for 5 years will be £5,775,026.40.

NB The Council is looking for one provider to deliver homelessness and Ex offender services.

Interested providers are invited to submit a tender for one or more of the Lots by submitting a response to the Selection Questionnaire, Generic questionnaire and the relevant Lot specific questionnaires as appropriate .

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £5,775,026.40

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2021

This contract is subject to renewal

Yes

Description of renewals

The duration of the contracts will be for an initial period of three years, with an option to extend for two years on a one plus one basis.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

### **II.2.1) Title**

Lot 3. Mental Health service

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

### **II.2.4) Description of the procurement**

The Authority requires the delivery of an accommodation based Housing Related Support (HRS) service for vulnerable people who have low to medium mental health needs.

The service will deliver 300 hours of support per week for people aged between 18 -65 who require low-medium level accommodation based MH support. Support will be delivered across 20 properties, which contains 105 units. Support will be delivered on a basket of hours approach depending on needs of the individual. This will be a peripatetic service.

An indicative overall budget has been set at £305,019 per annum and £915,057 for the term of 3 years and £1,525,095 over 5 years

NB The Council is looking for one provider to deliver Mental Health services.

Interested providers are invited to submit a tender for one or more of the Lots by submitting a response to the Selection Questionnaire, Generic questionnaire and the relevant Lot specific questionnaires as appropriate.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**



Value excluding VAT: £1,525,095

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2021

This contract is subject to renewal

Yes

Description of renewals

The duration of the contracts will be for an initial period of three years, with an option to extend for two years on a one plus one basis.

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4. Handy Person Service

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

#### **II.2.4) Description of the procurement**

##### Lot 4. Handy Person Service

The Authority requires the delivery of a Handy Person Service based Housing Related Support (HRS) service for vulnerable older people. The service will deliver 129.5 hours of support per week for people who require a Handyperson service to help them remain at home for longer. The age eligibility criteria for the service is for adults who are over 50 years old. The Handyperson service aims to support people to sustain their tenancy or home and reduces the need for more intensive support at a later stage. The service also aims to help people maintain or regain their independence, increase safety in the home and encourages people to settle back into the community and support the development of self-reliance.

An indicative overall budget has been set at £131,667 per annum and £394,999 for the term of 3 years and £658,332.68 for the term of 5 years. This will be to deliver 129.5 hours of support per week.

NB The Council is looking for one provider to deliver Handy person services.

Interested providers are invited to submit a tender for one or more of the Lots by submitting a response to the Selection Questionnaire and the relevant Lot specific questionnaires.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £658,332.68

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2021

This contract is subject to renewal

Yes

Description of renewals

The duration of the contracts will be for an initial period of three years, with an option to extend for two years on a one plus one basis.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 5. Young Person Service (18-21)

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

#### **II.2.4) Description of the procurement**

Lot 5. Young Person Service (18-21)

The Authority requires the delivery of a short-term accommodation based Housing Related Support (HRS) service for vulnerable young people aged between 18-21 who

have been or who are homeless or at risk of being homeless including those with an offending background. The service will deliver 315 hours of support per week for young people between the age of 18-21 years of age who require housing related support accommodation. Support hours will be delivered across 6 properties totalling 45 units (accommodation details are listed in the specification published). The service will not deliver any personal care or registered activities, therefore providers do not need to be CQC registered.

In addition, there are 3 Crash Pads, which are based within the Willesden Lane properties. These are for 16-17 years of age and referrals come solely from CYP directorate. The crash pads will provide 9 hours of support per crash pad, totalling 27 hours per week which is in addition to the 315 hours. Support will be delivered on a basket of hours, depending on needs of the individual. The 'Crash Pad' will require a dedicated support worker who will work in partnership with Children Services to ensure young people are supported to reduce the risk of homelessness and help them to acquire life skills including EET.

The bidder must deliver this service in conjunction with the wider HRS Young Person service as set out in this service specification. The HRS service should work to support vulnerable young adults from ages 18-21 to move on to be able to live independently. The maximum time any individual should stay at the accommodation based support service should be approx. 18 to 24 months.

An indicative overall budget has been set at £320,269.95 per annum and £960,809.85 for the term of 3 years and £1,601,349.75 for 5 years . This will be to deliver 315 hours of housing related support per week across 45 units and 7 properties. This excludes the Crash Pads.

In addition to the HRS budget, an indicative overall budget for the Crash Pads has been set at an annual cost of £27,452, for the term of three years will be £82,355, and for the term of five years will be £137,258.55.

NB The Council is looking for one provider to deliver Young Person Service(18-21).

Interested providers are invited to submit a tender for one or more of the Lots by submitting a response to the Selection Questionnaire and the relevant Lot specific questionnaires.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,601,349.75

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2021

This contract is subject to renewal

Yes

Description of renewals

The duration of the contracts will be for an initial period of three years, with an option to extend for two years on a one plus one basis.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 6. Domestic Abuse and Single Complex Women's Service

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

#### **II.2.4) Description of the procurement**

The Authority requires the delivery of a short-term accommodation based Housing Related Support (HRS) service for 23 units of Domestic Abuse across four Refuges, (including a Asian Women Refuge) in addition there is a service providing 9 units of accommodation (within one building) for single women who present with complex needs, such as rough sleeping, sex working, domestic abuse and or substance misuse. Bidders are required to bid for both the DA refuges and the Complex Women's service. Any bidder that bids for one service only will be disregarded from the tender process.

The services will deliver a total of 200 hours of housing related support per week to women across the four DA refuges and one complex women's service. The four refuges will accept both women and children, however support will only be provided to the women.

An indicative overall maximum budget has been set at a maximum of £203,346.00 per annum and £610,038.00 for the term of 3 years and for 5 years the maximum budget will be £1,016,730.00

NB The Council is looking for one provider to deliver is looking for a specialist provider who has experience of delivering support to women fleeing DA and also within a refuge setting.

Interested providers are invited to submit a tender for one or more of the Lots by submitting a response to the Selection Questionnaire and the relevant Lot specific questionnaires.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,016,730

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2021

This contract is subject to renewal

Yes

Description of renewals

The duration of the contracts will be for an initial period of three years, with an option to extend for two years on a one plus one basis.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 7. Generic Floating Support

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

### **II.2.4) Description of the procurement**

The Authority requires the delivery of a Generic Floating Support based Housing Related Support (HRS) service for vulnerable people who have been or who are homeless or at

risk of homelessness including those with an offending background.

The service will deliver 740 hours of support per week for people who require support. The age eligibility criteria for the service is for adults who are between age of 18 and 60 years of age.

Support will be delivered on a basket of hours approach depending on needs of the individual. This will be a peripatetic service, which provides support to a range of service users within the community. The service is tenure neutral.

An indicative overall budget has been set at £752,380 per annum and £2,257,140 for the term of 3 years and £3,761,901 for the term of 5 years.

NB The Council is looking for one provider to deliver Generic Floating Support.

Interested providers are invited to submit a tender for one or more of the Lots by submitting a response to the Selection Questionnaire, Generic questionnaire and the relevant Lot specific questionnaires as appropriate .

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,761,901

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2021

This contract is subject to renewal

Yes

Description of renewals

The duration of the contracts will be for an initial period of three years, with an option to extend for two years on a one plus one basis.

#### **II.2.10) Information about variants**



Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

29 April 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

29 April 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Courts of Justice

London

HA9 0FJ

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Yasi Siamaki

Brent Civic Centre

Engineers Way

HA9 0FJ

Country

United Kingdom