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Tender

On Train Wifi and Mobile Data SIMs

TRANSPORT UK EAST MIDLANDS LIMITED

F05: Contract notice – utilities

Notice identifier: 2025/S 000-005888

Procurement identifier (OCID): ocds-h6vhtk-04e41c

Published 19 February 2025, 2:55pm

Section I: Contracting entity

I.1) Name and addresses

TRANSPORT UK EAST MIDLANDS LIMITED

2nd Floor St Andrew's House

LONDON

EC4A3AG

Contact

Charlotte Waller

Email

charlotte.waller@eastmidlandsrailway.co.uk

Country

United Kingdom

Region code

UKF - East Midlands (England)

Companies House

09860485

Internet address(es)

Main address

<https://www.eastmidlandsrailway.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/lidri>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/lidri>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

On Train Wifi and Mobile Data SIMs

II.1.2) Main CPV code

- 72300000 - Data services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of SIMs for EMR staff Mobile devices and tablets, the On-Train WiFi services for EMR customers, and sundry mobile computing devices without access to WiFi.

Aims

To enable customers to access the internet via on train WiFi

To provide EMR staff with voice and data services for mobile devices

Consolidation of multiple contracts

Management of SIMs via a single online portal

Ensure Network coverage across the EMR rail network

Flexibility to move between mobile network operators

Provide excellent customer service to EMR customers and staff

Ensure value for money

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKI - London

II.2.4) Description of the procurement

This document defines the requirements for a contract for the provision of SIMs for EMR staff Mobile devices and tablets, the On-Train WiFi services for EMR customers, and sundry mobile computing devices without access to WiFi.

Aims

To enable customers to access the internet via on train WiFi

To provide EMR staff with voice and data services for mobile devices

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Provide excellent customer service to EMR customers and staff

Ensure value for money

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2025

End date

18 October 2026

This contract is subject to renewal

Yes

Description of renewals

Option to extend for a further 4 years in 1 year increments.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further 4 years in 1 year increments.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 March 2025

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

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Derby

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Country

United Kingdom