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Contract

Oracle support and Maintenance

Care Quality Commission

F03: Contract award notice

Notice identifier: 2021/S 000-005886

Procurement identifier (OCID): ocds-h6vhtk-029aa9

Published 23 March 2021, 4:03pm

Section I: Contracting authority

I.1) Name and addresses

Care Quality Commission

City Gate, Gallowgate

Newcastle upon Tyne

NE1 4PA

Email

commercialcontracts@cqc.org.uk

Telephone

+44 1912012899

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.cqc.org.uk

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Oracle support and Maintenance

Reference number

CQC I&D 006

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

CQC is required to annually renew the Oracle support and maintenance agreements for the

database engines that underpin CRM; the CRM data warehouse; the Endeca database; the Siebel CRM application that users work with; the tools used by the CRM developers; and Endeca intelligence tools.

The renewal agreement commences on the 06 April 2021 and is valid for 12 months.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £786,714.61

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

CQC published VEAT notice ("Voluntary ex ante transparency notice") notice number: 2021/S 000-004920 via Find a Tender on the 11 March 2021 in accordance with the Public Contracts Regulations 2015 to inform the market of our intention and justification of our decision to award a contract directly to Oracle UK Limited using the negotiated procedure without prior publication to renew the Oracle support and maintenance agreements via a contract with Oracle using new Memorandum of understanding (MoU) between the Crown commercial service (CCS) and Oracle UK Limited. The justification for this decision is that competition is absent for technical reasons i.e. Oracle is the only operator able to carry out the support and maintenance.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

CQC is required to annually renew the Oracle support and maintenance agreements for the database engines that underpin CRM; the CRM data warehouse; the Endeca database; the Siebel CRM application that users work with; the tools used by the CRM developers; and Endeca intelligence tools.

CQC published VEAT notice ("Voluntary ex ante transparency notice") notice number: 2021/S 000-004920 via Find a Tender on the 11 March 2021 in accordance with the Public Contracts Regulations 2015, regulation 32 (2) (b) (ii) namely "in the specific cases and circumstances laid down in this regulation, contracting authorities may award public contracts by a negotiated procedure without prior publication."

The VEAT Notice was published to inform the market of our intention and justification of our decision to award a contract directly to Oracle UK Limited using the negotiated procedure without prior publication to renew the Oracle support and maintenance agreements via a contract with Oracle using new Memorandum of understanding (MoU) between the Crown commercial service (CCS) and Oracle UK Limited. The justification for this decision is that competition is absent for technical reasons i.e. Oracle is the only operator able to carry out the support and maintenance.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-004920](#)

Section V. Award of contract

Contract No

CQC I&D 006

Title

Oracle support and Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Oracle Corporation UK Ltd

Thames Valley Park, Oracle Parkway, Reading

Berkshire

RG6 1RA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £786,714.61

Total value of the contract/lot: £786,714.61

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

London

Country

United Kingdom