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Contract

## **Oracle support and Maintenance**

Care Quality Commission

F03: Contract award notice

Notice identifier: 2021/S 000-005886

Procurement identifier (OCID): ocds-h6vhtk-029aa9

Published 23 March 2021, 4:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Care Quality Commission

City Gate, Gallowgate

Newcastle upon Tyne

NE1 4PA

#### **Email**

[commercialcontracts@cqc.org.uk](mailto:commercialcontracts@cqc.org.uk)

#### **Telephone**

+44 1912012899

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.cqc.org.uk](http://www.cqc.org.uk)

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Oracle support and Maintenance

Reference number

CQC I&D 006

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

CQC is required to annually renew the Oracle support and maintenance agreements for the database engines that underpin CRM; the CRM data warehouse; the Endeca database; the Siebel CRM application that users work with; the tools used by the CRM developers; and Endeca intelligence tools.

The renewal agreement commences on the 06 April 2021 and is valid for 12 months.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £786,714.61

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

CQC published VEAT notice ("Voluntary ex ante transparency notice") notice number: 2021/S 000-004920 via Find a Tender on the 11 March 2021 in accordance with the Public Contracts Regulations 2015 to inform the market of our intention and justification of our decision to award a contract directly to Oracle UK Limited using the negotiated procedure without prior publication to renew the Oracle support and maintenance agreements via a contract with Oracle using new Memorandum of understanding (MoU) between the Crown commercial service (CCS) and Oracle UK Limited. The justification for this decision is that competition is absent for technical reasons i.e. Oracle is the only operator able to carry out the support and maintenance.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

CQC is required to annually renew the Oracle support and maintenance agreements for the database engines that underpin CRM; the CRM data warehouse; the Endeca database; the Siebel CRM application that users work with; the tools used by the CRM developers; and Endeca intelligence tools.

CQC published VEAT notice ("Voluntary ex ante transparency notice") notice number: 2021/S 000-004920 via Find a Tender on the 11 March 2021 in accordance with the Public Contracts Regulations 2015, regulation 32 (2) (b) (ii) namely "in the specific cases and circumstances laid down in this regulation, contracting authorities may award public contracts by a negotiated procedure without prior publication."

The VEAT Notice was published to inform the market of our intention and justification of our decision to award a contract directly to Oracle UK Limited using the negotiated procedure without prior publication to renew the Oracle support and maintenance agreements via a contract with Oracle using new Memorandum of understanding (MoU) between the Crown commercial service (CCS) and Oracle UK Limited. The justification for this decision is that competition is absent for technical reasons i.e. Oracle is the only operator able to carry out the support and maintenance.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-004920](#)

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## **Section V. Award of contract**

### **Contract No**

CQC I&D 006

### **Title**

Oracle support and Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Oracle Corporation UK Ltd

Thames Valley Park, Oracle Parkway, Reading

Berkshire

RG6 1RA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £786,714.61

Total value of the contract/lot: £786,714.61

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Cabinet Office

London

Country

United Kingdom