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Contract

Domiciliary Care for Children and YP in Bedford Borough

Bedford Borough Council

F03: Contract award notice

Notice identifier: 2021/S 000-005882

Procurement identifier (OCID): ocids-h6vhtk-028bf0

Published 23 March 2021, 3:45pm

Section I: Contracting authority

I.1) Name and addresses

Bedford Borough Council

Cauldwell St

Bedford

Email

commercial.hub@bedford.gov.uk

Country

United Kingdom

NUTS code

UKH24 - Bedford

Internet address(es)

Main address

www.bedford.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domiciliary Care for Children and YP in Bedford Borough

Reference number

BBC CH 01340

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Following a tender process, Bedford Borough Council ('the Council') has awarded contracts to deliver Domiciliary Care for Children and Young People within Bedford Borough, with the aim of providing personal care and community enabling support (known collectively as 'domiciliary care'). The Contracts are only available for use by Bedford Borough Council only. The notional value quoted on the OJEU notice is indicative of the immediate requirement of packages over the contract period (4 year term) and is expected to fluctuate throughout the life of the contract with new packages being introduced throughout the contract term and some which may drop off.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £394,879

II.2) Description**II.2.1) Title**

Lot 1: Community Enabling Support

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKH24 - Bedford

II.2.4) Description of the procurement

The successful supplier will deliver Community Enabling Support Services to enable the child/young person to go out and take part in activities in the local community such as leisure, sports, clubs, interest groups, individual activities and access to the natural environment and local play facilities. The outcomes for this element of the Service include developing independence, personal achievements, enjoyment, social skills and friendships, staying safe and managing self and short breaks for carers. Where a CYP Service User does not have personal care needs, then the Supplier in these circumstances will not need to be CQC registered. The CYP will have a range of needs; some of which may include challenging behaviour, moving and handling or medical needs. To provide enabling support, the worker will usually need to have access to suitable transport and / or support the CYP to use public transport. There is currently no immediate requirement for Lot 1 (community enabling support) services. Cases previously on the waiting list for this Lot are being served by BBC's in-house sessional team, although there is likely to be some future requirement in Lot 1, if this team is unable to manage volumes or needs. The Successful supplier for this Lot will therefore be expected to meet that excess capacity as required.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Personal Care Support

Lot No

2

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKH24 - Bedford

II.2.4) Description of the procurement

The successful supplier will deliver Personal Care Services in or outside the family home in accordance with the assessed needs of the CYP and their family. This will include providing support where there is a personal care element needed such as bathing / showering, toileting, changing, continence management, dealing with the consequences of immobility, feeding, dressing and also support with challenging behaviour and health interventions and administration of medication. This may also include providing community enabling support or supporting a CYP on transport where there is a personal care element needed. This may include night / waking night support, or more rarely, bespoke packages such as 24/7 or live-in support. The successful Supplier for this Lot will need to be registered with the Care Quality Commission (CQC), and to maintain that registration throughout the Contract Period.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: Intensive Support for Complex Health Needs

Lot No

3

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKH24 - Bedford

II.2.4) Description of the procurement

The successful supplier will deliver packages of care to children and young people with high level of complex medical and / or health needs. This may also include providing community enabling support or supporting a CYP on transport where there is a healthcare element needed. Support will generally need to be delivered on a 1:1 basis by staff members / nurses with appropriate medical training in place in accordance with the CYP's assessed needs. The support required will be agreed on a case-by-case basis and with input from other health professionals and the allocated Social Worker, with whom the Service Provider will work with in close partnership.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4: Approved Providers' List (APL)

Lot No

4

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKH24 - Bedford

II.2.4) Description of the procurement

This will be an Approved Providers' List formed of Suppliers who have unsuccessfully tendered for the services and have had their Bid submission evaluated for Lot(s) 1-3 and for Bidders who have specifically requested to bid only for Lot 4 (APL). All Bidders who wish to be considered for this provision (the APL) must indicate their interest by returning a price for their preferred Lot(s) and indicate on our Selection Questionnaire that they wish to be considered to deliver the services on the APL. The successful Suppliers will deliver services for the respective Lots (1–3) that they originally tendered for and won and in line with the individual service specification for each Lot. The unsuccessful Bidders for Lots 1–3 who have indicated interest for Lot 4 and/or the Bidders for Lots 1, 2 and 3 who have indicated an interest only in Lot 4 will then automatically be co-opted into Lot 4. The APL (Lot 4) will be ranked Line by Line according to the outcome of the MEAT evaluation based on the prices submitted by interested bidders for Lot 4 and any available work will be awarded from the top down in rank. The least priced bid for each Line of the services on Lot 4 will be ranked first for that Line etc. Please note also that while Suppliers on APL (lot 4) will be ranked line by line from the lowest to the highest, only the names of the ranked suppliers will be displayed subsequently and not their rates.** Note that there is no

guarantee of any work for Lot 4 Suppliers.** There is no restriction on the number of Lots Bidders can bid for** Successful APL Suppliers are expected to complete the APL Agreement and will complete related Contracts for each package awarded to them.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-001178](#)

Section V. Award of contract

Lot No

1

Title

Lot 1 Community Enabling Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Better Healthcare Services PLC

11-15 St Mary At Hill, London, United Kingdom, EC3R 8EE

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £131,626

Total value of the contract/lot: £131,626

Section V. Award of contract

Lot No

2

Title

Lot 2 Personal Care

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Better Healthcare Services PLC

11-15 St Mary At Hill, London, United Kingdom, EC3R 8EE

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £131,626

Total value of the contract/lot: £131,626

Section V. Award of contract

Lot No

3

Title

Lot 3 Intensive Support for Children with Complex Health Needs

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Better Healthcare Services PLC

11-15 St Mary At Hill, London, United Kingdom, EC3R 8EE

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £131,626

Total value of the contract/lot: £131,626

Section V. Award of contract

Lot No

4

Title

Lot 4 Approved Provider List

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2021

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Lightbulb Bespoke Care

4-6 The Broadway Broadway, 1st Floor, Broadway House, Bedford, England, MK40 2TE

Bedford

Country

United Kingdom

NUTS code

- UKH - East of England

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Around the Clock Healthcare

Exchange House, 494 Midsummer Boulevard, Milton Keynes, England, MK9 2EA

Milton Keynes

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dial for Care Recruitment Ltd

2nd Floor Offices, 22 Grove Place, Bedford, England, MK40 3JJ

Bedford

Country

United Kingdom

NUTS code

- UKH - East of England

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Call4Care Services Ltd

34 Haywards Croft Haywards Croft, Greenleys, Milton Keynes, England, MK12 6AH

Milton Keynes

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Heart to Heart Integrated Care

1 Applecross Walk, Bedford, United Kingdom, MK41 0BT

Bedford

Country

United Kingdom

NUTS code

- UKH - East of England

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cherish Social Care

Regus Titan Court, Bishops Square, Hatfield, Hertfordshire, England, AL10 9NA

Hatfield

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1

Total value of the contract/lot: £1

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Care Quality Commission

London

Country

United Kingdom