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Tender

1394- Community Housing- Extra Care Services

Community Housing

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005870

Procurement identifier (OCID): ocds-h6vhtk-060c89

Published 22 January 2026, 3:30pm

Scope

Reference

1394

Description

Community Housing is procuring a single provider to deliver a comprehensive Extra Care service across its Worcestershire schemes. The contract covers the delivery of regulated personal care, emergency and unplanned response, medication support, and wellbeing-focused interventions for adults aged 55+ living in Extra Care housing. The Provider will maintain a 24/7 onsite presence at each scheme, delivering planned care in line with individual support plans and responding to emergencies within required timescales. The service includes full responsibility for safe medication support in accordance with local policy, including prompting, assisting, and administering medication, accurate MAR recording, and escalation of concerns. The Provider must ensure a trained and competent workforce, meeting all mandatory training, Care Certificate, supervision, and competency requirements set out in the training and care standards brief. The contract also requires effective collaboration with Community Housing's scheme staff, Worcestershire County Council, and health professionals to support continuity of care, safeguarding, risk management, and resident wellbeing. The provider must operate in line with CQC

regulatory requirements for personal care, maintain accurate records, and support a culture of safety, dignity, and independence. TUPE will apply to the incoming workforce. It should be noted that Community Housing are the organisation carrying out this procurement and have been given authority to do so by Worcestershire County Council. The eventual contract subsequent from this tender will have Worcestershire County Council as the Client. However this contract is for Extra Care Services currently delivered by Community Housing only, not the wider care provision in the council area.

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 12 May 2026 to 12 May 2028
- Possible extension to 12 May 2031
- 5 years, 1 day

Description of possible extension:

The contract is for an initial 2 year term, then we 3 x 1 year optional extensions. This means the maximum total term is 5 years.

Main procurement category

Services

CPV classifications

- 85323000 - Community health services
- 80511000 - Staff training services
- 80560000 - Health and first-aid training services
- 80570000 - Personal development training services
- 85149000 - Pharmacy services
- 85311100 - Welfare services for the elderly
- 85311200 - Welfare services for disabled people
- 85320000 - Social services

Contract locations

- UKG12 - Worcestershire
- UKG1 - Herefordshire, Worcestershire and Warwickshire

Participation

Legal and financial capacity conditions of participation

Listed in the tender documents.

Technical ability conditions of participation

Listed in the tender documents.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

11 February 2026, 5:00pm

Tender submission deadline

23 February 2026, 12:00pm

Submission address and any special instructions

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=100749&TID105996&B=

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

6 April 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 October 2030

Award criteria

Name	Type	Weighting
Quality	Quality	100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Insufficient time in the procurement timetable prevented market engagement.

Contracting authority

Community Housing

- Public Procurement Organisation Number: PHDT-3538-YJVJ

3 Foley Grove

Kidderminster

DY11 7PT

United Kingdom

Contact name: Oli Turnbull

Telephone: +44 7353964800

Email: oli@echelonconsultancy.co.uk

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

Worcestershire County Council

Summary of their role in this procurement: The eventual client of the winning bidder. They have given Community Housing authority to carry out the procurement as it concerns Community Housing's sites.

- Public Procurement Organisation Number: PRPQ-4584-WLPQ

County Hall, Spetchley Road

Worcester

WR5 2NP

United Kingdom

Contact name: Andreea Miron

Email: amiron@worcestershire.gov.uk

Region: UKG12 - Worcestershire

Contact organisation

Contact Community Housing for any enquiries.