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Contract

Management of Cleaning Services (Framework Agreement) Willow Tree Community Primary School & New Park Primary Academy

Northern Star Academies Trust

F03: Contract award notice

Notice identifier: 2024/S 000-005870

Procurement identifier (OCID): ocids-h6vhtk-0435e6

Published 22 February 2024, 5:41pm

Section I: Contracting authority

I.1) Name and addresses

Northern Star Academies Trust

77 Gargrave Road

SKIPTON

BD23 1QN

Email

ls@redboxcs.com

Country

United Kingdom

Region code

UKE22 - North Yorkshire CC

UK Register of Learning Providers (UKPRN number)

10057355

Internet address(es)

Main address

<https://www.nsat.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Management of Cleaning Services (Framework Agreement) Willow Tree Community Primary School & New Park Primary Academy

Reference number

2024/S 000-003147

II.1.2) Main CPV code

- 90919300 - School cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The Northern Star Academies Trust have decided to tender their cleaning services to investigate the financial and qualitative benefits they could be offered through this process.

The schools involved are: -

- Willow Tree Community Primary School, Harrogate
- New Park Primary Academy, Harrogate

Aims of the Service and Tender

The key aims of the tender are to:

? Provide a high standard of cleaning.

? Deliver the cleaning services with consistency - good quality assurance systems in place.

? Good communication at local and operations manager level with the Trust - two-way communication

? Daily interaction with the school's representative at each site

? Develop an effective method of handing over any special needs and comments on a daily basis.

? Cleaners to work the hours that best suit the needs of the schools and maximise the work completed.

? Training and development of the teams at the schools

This does not imply that this is not happening now - these are the aims of the contract.

The Trust work to provide the students with the very best experiences they can. The quality of the environment in which they all work together is very important to us. The cleanliness and good order of the classrooms, corridors and other areas of the Trust impacts upon the teaching and learning that goes within the Trust. The Trust expectations are high, and they are looking for a cleaning contractor who has the same aims and aspirations as they do. They do seek value for money but that does not mean they will choose the cheapest quote possible. They are seeking a partner who will be willing to undertake extra work and be flexible in approach when dealing with certain key events in our year.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £105,641 / Highest offer: £115,116 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

The Northern Star Academies Trust have decided to tender their cleaning services to investigate the financial and qualitative benefits they could be offered through this process.

The schools involved are: -

- Willow Tree Community Primary School, Harrogate
- New Park Primary Academy, Harrogate

Aims of the Service and Tender

The key aims of the tender are to:

- ? Provide a high standard of cleaning.
- ? Deliver the cleaning services with consistency - good quality assurance systems in place.
- ? Good communication at local and operations manager level with the Trust - two-way communication
- ? Daily interaction with the school's representative at each site
- ? Develop an effective method of handing over any special needs and comments on a daily basis.
- ? Cleaners to work the hours that best suit the needs of the schools and maximise the work completed.
- ? Training and development of the teams at the schools

II.2.5) Award criteria

Quality criterion - Name: 26 qualitative questions / Weighting: 50%

Cost criterion - Name: Contract Cost & Financial Narrative / Weighting: 50%

II.2.11) Information about options

Options: Yes

Description of options

2x 1 year extensions

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003147](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 February 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Northern Star Academies Trust

SKIPTON

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

UK Register of Learning Providers (UKPRN number)

10057355

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £105,641 / Highest offer: £115,116 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Red Box Consultancy Services

Harrogate

Country

United Kingdom