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Tender

Cleaning Services

Bournemouth University

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005860

Procurement identifier (OCID): ocds-h6vhtk-05f69e ([view related notices](#))

Published 22 January 2026, 3:20pm

Scope

Reference

EST/OS/513

Description

Bournemouth University (BU) requires the services of a cleaning contractor to ensure its estate is cleaned and serviced to a high standard for the benefit of the students, staff, visitors and affiliates on a 24-hour, 365 days a year basis.

BU's core objectives for the Contract are as follows:

- High-level customer service, and overall high levels of cleanliness across the BU estate
- Safety and wellbeing of students, staff, affiliates, and members of the public, as well as all visitors to BU premises
- Prevention of disease and bacterial spread across or throughout BU's estate
- Minimising changes in Contractor personnel, both operatives and in the contract

management team

- Continuity of service including absence cover
- Increasing focus on environmental and social sustainability throughout the supply chain
- Adoption and deployment of technology-based solutions
- Continued innovation and adoption of industry best practice
- Cost savings and Value for Money delivered throughout the duration of the Contract
- Appointed Supplier to act as an extension of the BU Estates team and report any accidents, incidences, near misses and estate maintenance defects observed by staff

The contract commencement date is 01 October 2026. The Contract term will be 10 (ten) years but will incorporate a 6 (six) month break clause that the University can choose to invoke at any time, for any reason. This means that the University can choose to end the Contract early, after the 6 (six) month notice period has passed.

Total value (estimated)

- £26,500,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2026 to 30 September 2036
- 10 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services
- 90919200 - Office cleaning services

Contract locations

- UKK24 - Bournemouth, Christchurch and Poole

Submission

Enquiry deadline

27 February 2026, 12:00pm

Tender submission deadline

13 March 2026, 12:00pm

Submission address and any special instructions

Bidders must register their interest via the In-Tend portal at <https://intendhost.co.uk/bournemouthuniversity>. Once registered, bidders will be able to access and download the tender documentation and submit their bid electronically.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

21 July 2026

Recurring procurement

Publication date of next tender notice (estimated): 22 January 2036

Award criteria

Name	Type	Weighting
Quality Questions	Quality	45%
Price	Price	40%
Presentation	Quality	10%
Environmental, Sustainability & Quality		5%
Social Value		

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Bournemouth University

- Public Procurement Organisation Number: PVRY-5141-LLTP

Poole House, Talbot Campus, Fern Barrow

Poole

BH12 5BB

United Kingdom

Contact name: Olly Sanders

Telephone: 01202961623

Email: procurement@bournemouth.ac.uk

Website: <https://www.bournemouth.ac.uk>

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government

