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Tender

## **Vending Solutions**

NHS Supply Chain

F02: Contract notice

Notice identifier: 2024/S 000-005859

Procurement identifier (OCID): ocds-h6vhtk-041e02

Published 22 February 2024, 4:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Supply Chain

Wellington House, 133-155 Waterloo Road

London

SE1 8UG

#### **Email**

[governance@supplychain.nhs.uk](mailto:governance@supplychain.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care/about>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhssupplychain.app.jaggaer.com/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nhssupplychain.app.jaggaer.com/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

National or federal Agency/Office

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Vending Solutions

#### **II.1.2) Main CPV code**

- 15000000 - Food, beverages, tobacco and related products

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

NHS Supply Chain: Food seeks to establish a Non-exclusive Framework Agreement for the supply of Vending Solutions to Trusts within the NHS (the “Customer(s)”). via the Direct Route covering products from the following categories:

Cold Drinks, Snacks and Confectionery Vending Machines, Chilled Food Vending Machines, Hot Food Vending Machines, Hot Beverage Machines, Coffee Shop Solutions, Ward Beverage Trolleys, Water Dispensers, Reverse Vending, Smart Technology & Shop Solutions, Maintenance and Service.

The awarded suppliers will be responsible for the supply (as a result of re-opening of competition or direct award) who will deliver and manage Vending Solutions into the NHS and its Trusts for their catering needs.

It is anticipated that in the first 18 months the value of the Framework Agreement will be in the region of £9,750,000. This is based on the Trusts currently using the NHS Supply Chain: Food’s framework.

For the full 48 month term (if extended) the anticipated value of the Framework Agreement will be in the region of £26,000,000.

These values are approximate only and are based on the most recent historical usage information, with a forecasted level of growth. The values provided are for guidance only and are not a guarantee of business.

#### **II.1.5) Estimated total value**

Value excluding VAT: £26,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Cold Drinks, Snacks and Confectionery Vending Machines

Lot No

### **II.2.2) Additional CPV code(s)**

- 15000000 - Food, beverages, tobacco and related products
- 15894500 - Vending-machine ingredients
- 42200000 - Machinery for food, beverage and tobacco processing and associated parts
- 42933000 - Vending machines

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot will cover Cold drinks, Snacks and Confectionery Vending Machines including but not limited to Cold Drinks Vending Machines, Snacks Vending Machines, Cold Drinks & Snacks Combination Vending Machines and Iced Drinks Vending Machines.

The value for the first 18 months is anticipated to be £2,437,500 and £6,500,000 for the full 48 months (if extended).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £6,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will have an initial term of 18 months with an option to extend

incrementally for up to a further 30 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will have the option to extend incrementally for up to a further 30 months.

The contract will be for a maximum term of 48 months.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Chilled & Hot Food Vending Machines

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 15000000 - Food, beverages, tobacco and related products
- 15894500 - Vending-machine ingredients
- 42200000 - Machinery for food, beverage and tobacco processing and associated parts
- 42933000 - Vending machines

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

This lot will cover Chilled & Hot Food Vending Machines Including but not limited to Chilled Food Vending Machines, Chilled Food refrigerated pods/lockers, Hot Food Vending Machines, Hot Soup Server and Ambient Food Pods/Lockers.

The value for the first 18 months is anticipated to be £1,462,500 and £3,900,000 for the full 48 months (if extended).

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,900,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will have an initial term of 18 months with an option to extend incrementally for up to a further 30 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

## Description of options

The Framework Agreement will have the option to extend incrementally for up to a further 30 months.

The contract will be for a maximum term of 48 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Hot Beverage Machines

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 15000000 - Food, beverages, tobacco and related products
- 15894500 - Vending-machine ingredients
- 42200000 - Machinery for food, beverage and tobacco processing and associated parts
- 42933000 - Vending machines
- 51542200 - Installation services of beverage-processing machinery

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot will cover Hot Beverage Machines Including but not limited to Instant Coffee Machines. Bean to Cup Coffee Machines, Pod/Sachet Coffee Machines and Hot Beverage Accessories.

The value for the first 18 months is anticipated to be £2,145,000 and £5,720,000 for the

full 48 months (if extended).

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £5,720,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will have an initial term of 18 months with an option to extend incrementally for up to a further 30 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will have the option to extend incrementally for up to a further 30 months.

The contract will be for a maximum term of 48 months.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



## **II.2) Description**

### **II.2.1) Title**

Coffee Shop Solutions

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 15000000 - Food, beverages, tobacco and related products
- 42933000 - Vending machines

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot will cover Coffee Shop Solutions Including but not limited to Hospital Own Brand Coffee Shops and Branded Franchise Coffee Shops.

The value for the first 18 months is anticipated to be £292,000 and £780,000 for the full 48 months (if extended).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £780,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will have an initial term of 18 months with an option to extend incrementally for up to a further 30 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will have the option to extend incrementally for up to a further 30 months.

The contract will be for a maximum term of 48 month

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Ward Beverage Trolleys

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 42200000 - Machinery for food, beverage and tobacco processing and associated parts
- 42933000 - Vending machines

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

This lot will cover Ward Beverage Trolleys.

The value for the first 18 months is anticipated to be £1,462,500 and £3,900,000 for the full 48 months (if extended).

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,900,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will have an initial term of 18 months with an option to extend incrementally for up to a further 30 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will have the option to extend incrementally for up to a further 30 months.

The contract will be for a maximum term of 48 months

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Water Dispensers

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 31141000 - Water coolers
- 44162500 - Drinking-water piping

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot will cover Water Dispensers Including but not limited to Bottle Fed Water Cooler, Plumbed Water Dispensers, Water Bottle Filling Station, Bagged Water Coolers, Plumbed Water Fountain, Multi-Temperature Water Dispensers and Hot Water Boilers.

The value for the first 18 months is anticipated to be £292,500 and £780,000 for the full 48 months (if extended).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £780,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will have an initial term of 18 months with an option to extend incrementally for up to a further 30 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will have the option to extend incrementally for up to a further 30 months.

The contract will be for a maximum term of 48 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Reverse Vending

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 15000000 - Food, beverages, tobacco and related products
- 42933000 - Vending machines

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot will cover Reverse Vending Including but not limited to Reverse Vending Compactors.

The value for the first 18 months is anticipated to be £97,500 and £260,000 for the full 48 months (if extended).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £260,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will have an initial term of 18 months with an option to extend incrementally for up to a further 30 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will have the option to extend incrementally for up to a further 30 months.

The contract will be for a maximum term of 48 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Smart Technology & Shop Solutions

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 15000000 - Food, beverages, tobacco and related products
- 15894500 - Vending-machine ingredients
- 42200000 - Machinery for food, beverage and tobacco processing and associated parts
- 42933000 - Vending machines

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot will cover Smart Technology & Shop Solutions Including but not limited to Hospital Own Brand Smart Technology Shop, Branded Franchise Smart Technology Shops, Frictionless Retail, Unattended Retail Solutions and Accessories.

The value for the first 18 months is anticipated to be £97,500 and £260,000 for the full 48 months (if extended).

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £260,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will have an initial term of 18 months with an option to extend incrementally for up to a further 30 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will have the option to extend incrementally for up to a further 30 months.



The contract will be for a maximum term of 48 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Maintenance & Service

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 15000000 - Food, beverages, tobacco and related products
- 31141000 - Water coolers
- 42933000 - Vending machines

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot will cover Maintenance & Service including but not limited to Vending Machines Servicing & Maintenance, Ward Beverage Trolley Service & Maintenance, Water Dispenser Servicing & Maintenance, Coffee Machine Servicing & Maintenance, Smart Technology and Shop Solution Service & Maintenance and Reverse Vending Servicing & Maintenance.

The value for the first 18 months is anticipated to be £1,462,500 and £3,900,000 for the full 48 months (if extended).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,900,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will have an initial term of 18 months with an option to extend incrementally for up to a further 30 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will have the option to extend incrementally for up to a further 30 months.

The contract will be for a maximum term of 48 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Applicants may bid for one, more than one or all lots and Applicants should refer to the Invitation to Tender for more information in respect of this.

The term of contracts formed under the Framework Agreement may continue beyond the end of the term of the Framework Agreement itself.

NHS Supply Chain: Food will share savings information in order to assist its customers with making informed procurement decisions. NHS Supply Chain: Food intends to enter into arrangements under which it will be entitled to purchase supplies and/or services which it will make available for purchase by the following eligible users:

- 1) any NHS Trust;
- 2) any other NHS entity;
- 3) any government department, agency or other statutory body;
- 4) any private sector entity active in the UK healthcare sector and/or
- 5) any local authority will be able to utilise this Framework agreement to run further

competition with the written consent of NHS Supply Chain: Food in order to secure a direct contract.

Electronic ordering will be used and electronic invoicing will be accepted and electronic payment will be used.

NHS Supply Chain: Food does not guarantee any level of purchase through the Framework and advises applicants that the Framework shall be established on a non-exclusive basis. Tenders and all supporting documentation for the contract must be priced in sterling and written in English. Any agreement entered into will be considered a contract made in England according to English law and will be subject to the exclusive jurisdiction of the English Courts. NHS Supply Chain: Food is not liable for any costs (including any third party costs fees or expenses incurred by those expressing an interest, participating or tendering for this contract opportunity. NHS Supply Chain: Food reserves the right to

terminate the procurement process (or part of it), to change the basis of and the procedures for the procurement process at any time or to procure the subject matter of the contract by alternative means if it appears that it can be more advantageously procured by alternative means.

All communications must be made through NHS Supply Chain's eTendering portal at

<https://nhssupplychain.app.jaggaer.com> using the message centre facility linked to this particular contract notice. Please note that the maximum number of suppliers as set out in IV.1.3) is an estimate only.

### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **III.2) Conditions related to the contract**

### **III.2.2) Contract performance conditions**

The Framework Agreement includes obligations with respect to contract performance for the successful supplier

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-035351](#)

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 March 2024

Local time

3:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 7 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

26 March 2024

Local time

9:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Submission of expression of interest and procurement specific information:

This procurement exercise will be conducted on the NHS Supply Chain eProcurement portal at <https://nhssupplychain.app.jaggaer.com/>

Candidates wishing to be considered for this contract must register their expression of interest and provide additional procurement-specific information (if required) through the NHS Supply Chain eProcurement portal using the URL <https://nhssupplychain.app.jaggaer.com/> to access the portal. Please see instructions below on how to Express Interest and Intend to Respond:

#### **Selection Questionnaire**

1. Once you have registered and logged in to Jaggaer, you will see a section called 'Supplier Area'. Under this you will need to go to 'ITTs open to All Suppliers'. In this section you will find an ITT titled 'Vending Solutions', click into this.
2. Once you have clicked into the ITT, click 'Express Interest' in the top right-hand corner. Once you have expressed interest in the ITT, a new option will appear titled 'Intent to Respond'. You will need to click intend to respond to be able to fill in a response.
3. Once you have Expressed Interest and Intended to Respond to the ITT, this will now sit under 'My ITTs' in the Supplier Area and will no longer show under 'ITTs Open to all Suppliers'.

## Lots

Once you have registered and logged in to Jaggaer, you will see a section called 'Supplier Area'. Under this you will need to go to 'ITTs open to All Suppliers'. In this section you will find 9 ITTs which are the Lots for this Framework Agreement. The ITTs will have the following titles:

Lot 1 - Cold Drinks, Snacks and Confectionery Vending Machines

Lot 2 - Chilled & Hot Food Vending Machines

Lot 3 - Hot Beverage Machines

Lot 4 - Coffee Shop Solutions

Lot 5 - Ward Beverage Trolleys

Lot 6 - Water Dispensers

Lot 7 - Reverse Vending

Lot 8 - Smart Technology & Shop Solutions

Lot 9 - Maintenance and Service

Once you have clicked into your chosen Lot(s), click 'Express Interest' in the top right-hand corner. Once you have expressed interest in the ITT, a new option will appear titled 'Intent to Respond'. You will need to click intend to respond to be able to fill in a response.

Once you have Expressed Interest and Intended to Respond to the ITT, this will now sit under 'My ITTs' in the Supplier Area and will no longer show under 'ITTs Open to all Suppliers'.

Submission instructions for this procurement will be included within the Invitation to Tender document.

Please ensure to download and read all documents contained within the Attachments area.

Details of how to submit your response can be found within the Invitation to Tender

document.

For any technical help with the portal please contact: Tel: 0800 069 8630 or email:

[help\\_uk@jaggaer.com](mailto:help_uk@jaggaer.com)

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

N/A

N/A

Country

United Kingdom

##### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures

Appeals to be logged in accordance with the Public Contracts Regulations 2015 (as amended)