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Contract

## **Extra Care Services 2024 - Framework**

North Tyneside Council

F03: Contract award notice

Notice identifier: 2025/S 000-005839

Procurement identifier (OCID): ocds-h6vhtk-04980d

Published 19 February 2025, 1:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Tyneside Council

Quadrant, The Silverlink North, Cobalt Business Park

North Tyneside

NE27 0BY

#### **Contact**

Miss Susan Stonehouse

#### **Email**

[susan.stonehouse@northtyneside.gov.uk](mailto:susan.stonehouse@northtyneside.gov.uk)

#### **Telephone**

+44 1916435660

#### **Country**

United Kingdom

**Region code**

UKC2 - Northumberland and Tyne and Wear

**Internet address(es)**

Main address

<http://www.northtyneside.gov.uk/>

Buyer's address

<http://www.northtyneside.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Extra Care Services 2024 - Framework

Reference number

DN740930

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

A new framework arrangement to support people who live in an extra care scheme. This relates to the care and support services delivered in extra care schemes.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £35,000,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

#### **II.2.4) Description of the procurement**

Open procurement procedure to establish a new framework arrangement to support people who live in an extra care scheme. The Services relate to the care and support services delivered in extra care schemes.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Cost / Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-028290](#)

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## **Section V. Award of contract**

### **Contract No**

DN740930

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 17

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Care Quality Services Limited

Cera Care, LABS Hawley Lock, 1 Water Lane

London

NW1 8NZ

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

No

#### **V.2.3) Name and address of the contractor**

Comfort Call Limited

Cardinal House, Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Dale Care Limited

Lumley House, Whitfield Court, St Johns Road, Meadowfield

County Durham

DH7 8XL

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Durham Tees Care

Office 124 Hypoint, Saltmeadows Road,

Gateshead

NE8 3AH

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Everyday Care

Bradbury Centre, 13 Saville Street West,

North Shields

NE29 9QP

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

John Jasper Care

Ouseburn Gateway, 163 City Road,

Newcastle

NE1 2BE

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Surecare Newcastle

The Grainger Suite, Dobson House, Regent Centre

Newcastle Upon Tyne

NE3 3PF

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £35,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

North Tyneside Council

Newcastle

Country

United Kingdom