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Contract

CWC21082 - Housing Tenant Scrutiny and Engagement

Wolverhampton City Council

F03: Contract award notice

Notice identifier: 2022/S 000-005798

Procurement identifier (OCID): ocds-h6vhtk-02e88b

Published 3 March 2022, 9:05am

Section I: Contracting authority

I.1) Name and addresses

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

Contact

Miss Anna Du-Mont

Email

Anna.Du-Mont@wolverhampton.gov.uk

Telephone

+44 1902551099

Country

United Kingdom

NUTS code

UKG39 - Wolverhampton

Internet address(es)

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhampton.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CWC21082 - Housing Tenant Scrutiny and Engagement

Reference number

DN569884

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

City of Wolverhampton Council (CWC) own over 22,000 properties within the city, that are managed across five managing agents; Wolverhampton Homes and the city's four tenant management organisations (TMOs).

The Council is seeking a service provider who will deliver a tenant led scrutiny and engagement service for tenants in the scrutiny of the City of Wolverhampton Council's Housing Services performance. The provider will work in partnership with the Council and its

Managing Agents to establish a new scrutiny process to be imbedded into existing governance structures, recruit and support tenants and leaseholders to facilitate the scrutiny process and increase the number of tenants engaged in strategic consultation. The

aim of the service is to enable tenants to influence, challenge and scrutinise performance and policy to improve service quality and outcomes for all.

The service will be completely independent of both the Council and its Managing Agents and

will be accessible to all Council tenants and leaseholders, the service provision must therefore reflect a variety of needs and methods of engagement so that all tenants and leaseholders that want to be involved (to varying degrees) can.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £275,600

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG39 - Wolverhampton

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 95

Price - Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-024862](#)

Section V. Award of contract

Contract No

CWC21082

Title

CWC21082 - Housing Tenant Scrutiny and Engagement

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 February 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TPAS Ltd

c/o Beever and Struthers, St George's House, 215-219 Chester Road

Manchester

M15 4JE

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £275,600

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Director of Governance

Civic Centre, St Peter's Square

Wolverhampton

WV1 1SH

Country

United Kingdom

