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Contract

## **Healthwatch Gloucestershire**

Gloucestershire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-005753

Procurement identifier (OCID): ocds-h6vhtk-040b08

Published 22 February 2024, 10:35am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Gloucestershire County Council

Shire Hall

Gloucester

GL1 2TH

#### **Contact**

Strategic Procurement

#### **Email**

[commercialservicescentralmailbox@gloucestershire.gov.uk](mailto:commercialservicescentralmailbox@gloucestershire.gov.uk)

#### **Telephone**

+44 1452425000

**Country**

United Kingdom

**Region code**

UKK13 - Gloucestershire

**Internet address(es)**

Main address

<https://www.gloucestershire.gov.uk>

Buyer's address

<https://www.gloucestershire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch Gloucestershire

Reference number

DN690804

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Gloucestershire County Council has a statutory duty under the Health and Social Care Act 2012 to commission a local Healthwatch to perform functions that enable local voices to influence and improve health and social care services.

The Health and Social Care landscape has changed significantly since Healthwatch Gloucestershire first opened its doors in April 2013 and our ageing population means that more of us than ever are using these services. As the pace of change is growing, we need to find new and better ways of building on the support that people can find amongst their families, friends and communities, making better use of technology to help people remain independent and well for longer.

Commissioned Healthwatch services have three roles to deliver for the effective health and social care of adults and young people in the county they represent:

- a champion for improving health and social care
- a watchdog and effective consumer voice to highlight issues
- signposting to information and advice to help people make choices about health and care services.

The new service is intended to start on 1 April 2024.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,277,275

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK13 - Gloucestershire

#### **II.2.4) Description of the procurement**

As above.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65%

Quality criterion - Name: Social Value / Weighting: 15%

Cost criterion - Name: Commercial / Weighting: 20%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-029959](#)

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## **Section V. Award of contract**

### **Contract No**

DN690804

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The Care Forum

Bristol

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,277,275

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Gloucestershire County Council

Gloucester

GL1 2TH

Country

United Kingdom