This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/005753-2024">https://www.find-tender.service.gov.uk/Notice/005753-2024</a>

Contract

## **Healthwatch Gloucestershire**

Gloucestershire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-005753

Procurement identifier (OCID): ocds-h6vhtk-040b08

Published 22 February 2024, 10:35am

## **Section I: Contracting authority**

## I.1) Name and addresses

Gloucestershire County Council

Shire Hall

Gloucester

GL1 2TH

#### Contact

Strategic Procurement

#### **Email**

commercialservicescentralmailbox@gloucestershire.gov.uk

#### **Telephone**

+44 1452425000

### Country

**United Kingdom** 

## Region code

UKK13 - Gloucestershire

### Internet address(es)

Main address

https://www.gloucestershire.gov.uk

Buyer's address

https://www.gloucestershire.gov.uk

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

## **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Healthwatch Gloucestershire

Reference number

DN690804

#### II.1.2) Main CPV code

85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Gloucestershire County Council has a statutory duty under the Health and Social Care Act 2012 to commission a local Healthwatch to perform functions that enable local voices to influence and improve health and social care services.

The Health and Social Care landscape has changed significantly since Healthwatch Gloucestershire first opened its doors in April 2013 and our ageing population means that more of us than ever are using these services. As the pace of change is growing, we need to find new and better ways of building on the support that people can find amongst their families, friends and communities, making better use of technology to help people remain independent and well for longer.

Commissioned Healthwatch services have three roles to deliver for the effective health and social care of adults and young people in the county they represent:

- a champion for improving health and social care
- a watchdog and effective consumer voice to highlight issues
- signposting to information and advice to help people make choices about health and care services.

The new service is intended to start on 1 April 2024.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,277,275

### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKK13 - Gloucestershire

#### II.2.4) Description of the procurement

As above.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Quality criterion - Name: Social Value / Weighting: 15%

Cost criterion - Name: Commercial / Weighting: 20%

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

## **IV.1) Description**

### IV.1.1) Type of procedure

Open procedure

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2023/S 000-029959</u>

## Section V. Award of contract

#### **Contract No**

DN690804

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

19 January 2024

### V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

The Care Forum

Bristol

Country

**United Kingdom** 

**NUTS** code

• UKK13 - Gloucestershire

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,277,275

# Section VI. Complementary information

## VI.4) Procedures for review

VI.4.1) Review body

Gloucestershire County Council

Gloucester

GL1 2TH

Country

**United Kingdom**