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Contract

Healthwatch Gloucestershire

Gloucestershire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-005753

Procurement identifier (OCID): ocds-h6vhtk-040b08

Published 22 February 2024, 10:35am

Section I: Contracting authority

I.1) Name and addresses

Gloucestershire County Council

Shire Hall

Gloucester

GL1 2TH

Contact

Strategic Procurement

Email

commercialservicescentralmailbox@gloucestershire.gov.uk

Telephone

+44 1452425000

Country

United Kingdom

Region code

UKK13 - Gloucestershire

Internet address(es)

Main address

<https://www.gloucestershire.gov.uk>

Buyer's address

<https://www.gloucestershire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Gloucestershire

Reference number

DN690804

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Gloucestershire County Council has a statutory duty under the Health and Social Care Act 2012 to commission a local Healthwatch to perform functions that enable local voices to influence and improve health and social care services.

The Health and Social Care landscape has changed significantly since Healthwatch Gloucestershire first opened its doors in April 2013 and our ageing population means that more of us than ever are using these services. As the pace of change is growing, we need to find new and better ways of building on the support that people can find amongst their families, friends and communities, making better use of technology to help people remain independent and well for longer.

Commissioned Healthwatch services have three roles to deliver for the effective health and social care of adults and young people in the county they represent:

- a champion for improving health and social care
- a watchdog and effective consumer voice to highlight issues
- signposting to information and advice to help people make choices about health and care services.

The new service is intended to start on 1 April 2024.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,277,275

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK13 - Gloucestershire

II.2.4) Description of the procurement

As above.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Quality criterion - Name: Social Value / Weighting: 15%

Cost criterion - Name: Commercial / Weighting: 20%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029959](#)

Section V. Award of contract

Contract No

DN690804

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 January 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Care Forum

Bristol

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,277,275

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Gloucestershire County Council

Gloucester

GL1 2TH

Country

United Kingdom