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Planning

Open Banking Payment Services

Intellectual Property Office

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-005740

Procurement identifier (OCID): ocids-h6vhtk-03ac96

Published 27 February 2023, 4:47pm

Section I: Contracting authority

I.1) Name and addresses

Intellectual Property Office

Concept House, Cardiff Road

Newport

NP10 8QQ

Contact

Category Manager

Email

Corporate-Commercial@ipo.gov.uk

Telephone

+44 3000200015

Country

United Kingdom

Region code

UKL21 - Monmouthshire and Newport

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/intellectual-property-office>

Buyer's address

<https://www.ipoforce.com/s/Welcome>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Open Banking Payment Services

Reference number

C2278

II.1.2) Main CPV code

- 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

The IPO has identified a requirement for the provision of Payment Initiation and potentially Account Information Services in order to enable our customers to pay us by bank transfer (harnessing open banking opportunities) using a secure, simple, and efficient process as currently, our bank transfer journey is non-automated.

It is anticipated that during the term of the contract Account Information Services may be required to deliver enhanced and tailored financial services therefore interested suppliers must have the ability to provide both services from the outset.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66110000 - Banking services

II.2.3) Place of performance

NUTS codes

- UKL21 - Monmouthshire and Newport

Main site or place of performance

Concept House Cardiff Road, Newport NP10 8QQ

II.2.4) Description of the procurement

The IPO has identified a requirement for the provision of Payment Initiation and potentially Account Information Services in order to enable our customers to pay us by bank transfer (harnessing open banking opportunities) using a secure, simple, and efficient process as

currently, our bank transfer journey is non-automated.

It is anticipated that during the term of the contract Account Information Services may be required to deliver enhanced and tailored financial services therefore interested suppliers must have the ability to provide both services from the outset.

As part of the IP Right granting process, our customers currently pay for our services (applications/renewals for Patents, Trade Marks, Design rights) using a variety of payment methods. We are looking to enhance our offering to customers with a focus on digitisation and efficiency to modernise both internal and external processes, ensuring this is fit for purpose.

Over the next couple of years we will be introducing new digital services as part of our 'One IPO Transformation Programme' - IPO launches One IPO transformation programme.

We have the opportunity to align changes to our payment methods with the launch of these new digital services.

It is anticipated that the required services should meet the following standards:

- Global coverage
- Meet government digital accessibility standards
- Real time payments
- Strong customer authentication (PSD2 compliant)
- Fully WCAG 2.1 AA compliant (accessibility) - Web Content Accessibility Guidelines (WCAG) 2.1 ([w3.org](https://www.w3.org/))

For the avoidance of doubt, the requirement will not include the following services:

- Direct debit
- Virtual / lodge cards
- Credit services

II.3) Estimated date of publication of contract notice

10 April 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The purpose of the market engagement is to provide the market with the opportunity to influence the potential structure of the proposed tender process.

However, please note that the IPO might decide to use this Prior Information Notice as a means of reducing the timescales to tender under Regulation 27(4) of the Public Contracts Regulations 2015.

To respond to this market engagement and access the associated documents, please go to -

https://atamis-2198.my.salesforce-sites.com/ProSpend__CS_ContractPage?SearchType=projects&uid=a078d000005LdVCAA0&searchStr=&sortStr=Recently+Published&page=1&filters=&County=