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Contract

Domestic Violence and Abuse Service

London Borough of Merton

F03: Contract award notice

Notice identifier: 2024/S 000-005735

Procurement identifier (OCID): ocds-h6vhtk-04174d

Published 22 February 2024, 9:26am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

Contact

Commercial Services

Email

commercial.services@merton.gov.uk

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Violence and Abuse Service

Reference number

DN698738

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Lot 1: To provide an innovative Independent Domestic Violence Advisor (IDVA) service to support service users experiencing domestic violence and abuse. The service will ensure

access to legal, practical, emotional and financial support, as well as risk interventions.

Lot 2: To provide housing related support services for victims of domestic violence and abuse in the form of a women's refuge service.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,600,000

II.2) Description

II.2.1) Title

Lot 1: Independent Domestic Violence Advocate

Lot No

1

II.2.2) Additional CPV code(s)

- 98514000 - Domestic services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The objective of this contract is to set out the requirements for the effective delivery of the Independent Domestic Violence Advocate service which forms part of LB Merton's domestic violence and abuse (DVA) services across the borough. The service aims to achieve better outcomes for vulnerable adults working closely with the victim and social care colleagues where children are at risk from harm caused by DVA and any associated harms emanating from areas such as parental substance misuse and or mental health.

II.2.5) Award criteria

Quality criterion - Name: Relevant experience and contract examples / Weighting: 10

Quality criterion - Name: Understanding Brief / Weighting: 10

Quality criterion - Name: Similar contracts delivered / Weighting: 5

Quality criterion - Name: Methodology / Weighting: 5

Quality criterion - Name: Delivery Plan / Weighting: 5

Quality criterion - Name: Experience of running an IDVA service / Weighting: 5

Quality criterion - Name: Social Value Charter / Weighting: 5

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Women's Refuge

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The objective of this contract is to set out the requirements for the effective delivery of a

Women's Refuge service which forms part of LB Merton's domestic violence and abuse (DVA) services across the borough. This service will support those at risk of domestic violence who may also experience a range of complex needs and require support to enable them to sustain their accommodation. The service will provide an advocacy and support service for women and children at risk of domestic and sexual abuse. The service will aim to prevent homelessness and address the needs of women and children at risk of harm to secure their safety. This will be achieved through a range of services including advice, advocacy, housing related support and signposting to other specialist community and statutory services as necessary.

II.2.5) Award criteria

Quality criterion - Name: Relevant experience and contract examples / Weighting: 10

Quality criterion - Name: Improving Health & Wellbeing / Weighting: 5

Quality criterion - Name: Quality Assurance / Weighting: 5

Quality criterion - Name: Methodology / Weighting: 5

Quality criterion - Name: Delivery Plan / Weighting: 10

Quality criterion - Name: Experience of residential supported housing service / Weighting: 5

Quality criterion - Name: Social Value Charter / Weighting: 5

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033268](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 February 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Victim Support

Cardiff

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £565,257

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 February 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hestia Housing and Support

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £292,869

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

