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Award

Support and maintenance of Capita software

East Hertfordshire District COUNCIL

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-005709

Procurement identifier (OCID): ocds-h6vhtk-03ac86

Published 27 February 2023, 3:38pm

Section I: Contracting authority/entity

I.1) Name and addresses

East Hertfordshire District COUNCIL

Wallfields

HERTFORD

SG13 8EQ

Contact

Kirsten Brown

Email

Kirsten.brown@stevenage.gov.uk

Telephone

+44 1438242775

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.eastsherts.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and maintenance of Capita software

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

Support and Maintenance of existing proprietary software

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,819,507

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Support and Maintenance including bug fixes and security upgrades on existing software used for the processing of Revenues and benefits, and purchase of further integrated modules of that software.

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

In this instance the services can only be supplied by Capita as competition is absent for technical reasons. The software used for the provision of the revenues and benefits service is provided by Capita and as such the updates were required to be from Capita for technical reasons and no other provider could provide the updates.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

17 November 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Capita One- Revenues and Benefits

london

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2081330

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £1,819,507

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High court

London

Country

United Kingdom