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Award

## **Support and maintenance of Capita software**

East Hertfordshire District COUNCIL

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-005709

Procurement identifier (OCID): ocds-h6vhtk-03ac86

Published 27 February 2023, 3:38pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

East Hertfordshire District COUNCIL

Wallfields

HERTFORD

SG13 8EQ

#### **Contact**

Kirsten Brown

#### **Email**

[Kirsten.brown@stevenage.gov.uk](mailto:Kirsten.brown@stevenage.gov.uk)

#### **Telephone**

+44 1438242775

#### **Country**

United Kingdom

**Region code**

UKH23 - Hertfordshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.eastsherts.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Support and maintenance of Capita software

**II.1.2) Main CPV code**

- 72261000 - Software support services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Support and Maintenance of existing proprietary software

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,819,507

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement**

Support and Maintenance including bug fixes and security upgrades on existing software used for the processing of Revenues and benefits, and purchase of further integrated modules of that software.

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

In this instance the services can only be supplied by Capita as competition is absent for technical reasons. The software used for the provision of the revenues and benefits service is provided by Capita and as such the updates were required to be from Capita for technical reasons and no other provider could provide the updates.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

17 November 2022

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Capita One- Revenues and Benefits

london

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2081330

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £1,819,507

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High court

London

Country

United Kingdom