This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/005708-2024">https://www.find-tender.service.gov.uk/Notice/005708-2024</a>

Tender

## **Card Acquiring Tender**

University of Chester

F02: Contract notice

Notice identifier: 2024/S 000-005708

Procurement identifier (OCID): ocds-h6vhtk-043bec

Published 21 February 2024, 4:17pm

The closing date and time has been changed to:

5 April 2024, 12:00pm

See the change notice.

## **Section I: Contracting authority**

## I.1) Name and addresses

University of Chester

Parkgate Road

Chester

#### Contact

**Procurement Services** 

#### **Email**

procurement@chester.ac.uk

#### Country

**United Kingdom** 

#### **NUTS** code

UK - United Kingdom

#### Internet address(es)

Main address

https://in-tendhost.co.uk/universityofchester

Buyer's address

www.chester.ac.uk

#### I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://in-tendhost.co.uk/universityofchester

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://in-tendhost.co.uk/universityofchester

Tenders or requests to participate must be submitted to the above-mentioned address

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Education

## **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Card Acquiring Tender

Reference number

2024-Feb-03

#### II.1.2) Main CPV code

• 66110000 - Banking services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The University of Chester is tendering for its card acquiring which includes the processing, authorisation and settlement of the University's debit and credit transactions via all payment channels including customer present (Chip and PIN/contactless payments), customer not present (Mail Order / Telephone Order) and online (e-commerce). The University is seeking to develop efficient and cost-effective merchant service arrangements which will be capable of meeting future market and technological changes, and which will meet, and often exceed, user expectations. It is looking for a relationship with an organisation which it can be confident will fulfil all the University's current and future requirements. It is important that any potential acquiring partner can add value through an effective dedicated corporate support team backed up by a proactive education sector specialist Relationship Manager. Any queries regarding this Tender should be submitted through the In-Tend.

#### II.1.5) Estimated total value

Value excluding VAT: £750,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

The University of Chester is tendering for its card acquiring which includes the processing, authorisation and settlement of the University's debit and credit transactions via all payment channels including customer present (Chip and PIN/contactless payments), customer not present (Mail Order / Telephone Order) and online (e-commerce). The University is seeking to develop efficient and cost-effective merchant service arrangements which will be capable of meeting future market and technological changes, and which will meet, and often exceed, user expectations. It is looking for a relationship with an organisation which it can be confident will fulfil all the University's current and future requirements. It is important that any potential acquiring partner can add value through an effective dedicated corporate support team backed up by a proactive education sector specialist Relationship Manager. Any queries regarding this Tender should be submitted through the University's e-tendering system In-Tend, <a href="https://in-tendhost.co.uk/universityofchester">https://in-tendhost.co.uk/universityofchester</a> using the Correspondence feature. Further details are available in the tender documents. Please note the estimated total value includes the optional extension periods and is estimated to be in the range £250,000 to £750,000. The end date in this notices includes two potential extension periods.

#### II.2.5) Award criteria

Quality criterion - Name: Quality Evaluation / Weighting: 50

Cost criterion - Name: Pricing Evaluation / Weighting: 50

#### II.2.6) Estimated value

Value excluding VAT: £750,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 July 2024

End date

30 June 2031

This contract is subject to renewal

Yes

Description of renewals

The initial contract is for 5 years with 2 potential extension years, after this the requirement may be retendered.

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

# III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As stated in the procurement documents.

#### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

## III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

# Section IV. Procedure

IV.1) Description
IV.1.1) Type of procedure
Open procedure
IV.1.8) Information about the Government Procurement Agreement (GPA)
The procurement is covered by the Government Procurement Agreement: Yes
IV.2) Administrative information
IV.2.2) Time limit for receipt of tenders or requests to participate
Originally published as:
Date
28 March 2024
Local time
12:00pm
Changed to:
Date
5 April 2024
Local time
12:00pm
See the change notice.
IV.2.4) Languages in which tenders or requests to participate may be submitted
English
IV.2.7) Conditions for opening of tenders

Date

28 March 2024

Local time

12:00pm

Place

University of Chester

## **Section VI. Complementary information**

## VI.1) Information about recurrence

This is a recurrent procurement: Yes

## VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## VI.4) Procedures for review

VI.4.1) Review body

University of Chester

Parkgate Road

Chester

CH1 4BJ

Email

procurement@chester.ac.uk

Country

**United Kingdom** 

Internet address

https://in-tendhost.co.uk/universityofchester

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As guided by UK Procurement law.