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Tender

Card Acquiring Tender

University of Chester

F02: Contract notice

Notice identifier: 2024/S 000-005708

Procurement identifier (OCID): ocids-h6vhtk-043bec

Published 21 February 2024, 4:17pm

The closing date and time has been changed to:

5 April 2024, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

University of Chester

Parkgate Road

Chester

Contact

Procurement Services

Email

procurement@chester.ac.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://in-tendhost.co.uk/universityofchester>

Buyer's address

www.chester.ac.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/universityofchester>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/universityofchester>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Card Acquiring Tender

Reference number

2024-Feb-03

II.1.2) Main CPV code

- 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Chester is tendering for its card acquiring which includes the processing, authorisation and settlement of the University's debit and credit transactions via all payment channels including customer present (Chip and PIN/contactless payments), customer not present (Mail Order / Telephone Order) and online (e-commerce). The University is seeking to develop efficient and cost-effective merchant service arrangements which will be capable of meeting future market and technological changes, and which will meet, and often exceed, user expectations. It is looking for a relationship with an organisation which it can be confident will fulfil all the University's current and future requirements. It is important that any potential acquiring partner can add value through an effective dedicated corporate support team backed up by a proactive education sector specialist Relationship Manager. Any queries regarding this Tender should be submitted through the In-Tend.

II.1.5) Estimated total value

Value excluding VAT: £750,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The University of Chester is tendering for its card acquiring which includes the processing, authorisation and settlement of the University's debit and credit transactions via all payment channels including customer present (Chip and PIN/contactless payments), customer not present (Mail Order / Telephone Order) and online (e-commerce). The University is seeking to develop efficient and cost-effective merchant service arrangements which will be capable of meeting future market and technological changes, and which will meet, and often exceed, user expectations. It is looking for a relationship with an organisation which it can be confident will fulfil all the University's current and future requirements. It is important that any potential acquiring partner can add value through an effective dedicated corporate support team backed up by a proactive education sector specialist Relationship Manager. Any queries regarding this Tender should be submitted through the University's e-tendering system In-Tend, <https://in-tendhost.co.uk/universityofchester> using the Correspondence feature. Further details are available in the tender documents. Please note the estimated total value includes the optional extension periods and is estimated to be in the range £250,000 to £750,000. The end date in this notices includes two potential extension periods.

II.2.5) Award criteria

Quality criterion - Name: Quality Evaluation / Weighting: 50

Cost criterion - Name: Pricing Evaluation / Weighting: 50

II.2.6) Estimated value

Value excluding VAT: £750,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 July 2024

End date

30 June 2031

This contract is subject to renewal

Yes

Description of renewals

The initial contract is for 5 years with 2 potential extension years, after this the requirement may be retendered.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As stated in the procurement documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

28 March 2024

Local time

12:00pm

Changed to:

Date

5 April 2024

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

28 March 2024

Local time

12:00pm

Place

University of Chester

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

University of Chester

Parkgate Road

Chester

CH1 4BJ

Email

procurement@chester.ac.uk

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/universityofchester>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As guided by UK Procurement law.