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Tender

Passenger Transport (Taxis) & Travel Care Open Framework for Vulnerable Children, Young People & Adults

Westminster City Council
The Royal Borough of Kensington & Chelsea

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005703

Procurement identifier (OCID): ocds-h6vhtk-050498 ([view related notices](#))

Published 22 January 2026, 12:02pm

Scope

Reference

ITT_30622

Description

Open Framework for Passenger Transport (Taxis) & Travel Care for Vulnerable Children, Young People & Adults.

This Framework is being conducted in accordance with the Procurement Act 2023 ("PA23") using the Open Procedure. It will use an Open Framework model with three iterations across an eight-year period (3+3+2).

Framework Issue 1 - Initial Procurement 2025/26 for the first 3-year term (01/08/2026 - 31/07/2029)

Framework Issue 2 - Re-opening of the Framework (anticipated 2028/29) for the second 3-year term (01/08/2029 - 31/07/2032)

Framework Issue 3 - Re-opening of the Framework (anticipated 2031/32) for the final 2-year term (01/08/2032 - 31/07/2034)

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £47,318,792 excluding VAT
- £56,782,551 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2026 to 31 July 2034
- 8 years

Main procurement category

Services

CPV classifications

- 60120000 - Taxi services

Contract locations

- UKI - London

Justification for not using lots

Lots are not being used because the Framework will operate as an Open Framework using a matrix-based allocation model. This structure allows suppliers (inclusive of SMEs) to join at set intervals and be matched flexibly to individual transport requirements. Dividing the procurement into fixed lots would limit the flexibility needed to respond to variable and unpredictable transport routes, changing pupil needs, and market capacity. The matrix model provides a more efficient and equitable way to allocate work while maintaining open competition throughout the life of the Framework series.

Framework

Open framework scheme end date (estimated)

31 July 2034

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

This is an Open Framework for the provision of taxi and travel care services for vulnerable children and young people who are residents of Westminster or the Royal Borough of Kensington and Chelsea. The Framework will be opened for new applications at specified intervals during its term, in accordance with the Open Framework model. Suppliers admitted to the Framework will have met the published selection and compliance requirements set out in the procurement documents.

Once admitted, suppliers will be eligible for call?off opportunities relating to individual transport requirements. Call?offs may be made via further competition or via a matrix?based allocation approach, depending on the nature and urgency of the requirement. Allocation may consider factors such as price, vehicle suitability, safeguarding compliance, available capacity, and suitability for the specific transport route.

The Framework is designed to provide flexibility and support a competitive market capable of meeting a wide range of home?to?school and social care transport needs, including varying route patterns and differing levels of support required by service users.

Full details of the Framework rules, application windows, evaluation criteria, onboarding process, and call?off methodology are provided within the procurement documents made available through the e?tendering portal as detailed within this notice.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Legal and financial capacity conditions of participation

Suppliers must meet the legal, safeguarding and financial compliance requirements set out in the procurement documents (e.g., appropriate insurances, right?to?operate checks). Full details are provided in the procurement documentation available via the e?tendering portal.

Technical ability conditions of participation

Suppliers must demonstrate the required technical capability to deliver passenger transport services safely, including appropriate vehicle standards, driver competence and safeguarding measures. Full details are provided in the procurement documentation available via the e?tendering portal.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 February 2026, 5:00pm

Tender submission deadline

23 February 2026, 12:00pm

Submission address and any special instructions

<https://wcc.ukp.app.jaggaer.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 April 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 May 2026

Award criteria

Name	Type	Weighting
Commercial	Price	40%
Social Value and Responsible Procurement	Quality	10%
Safeguarding	Quality	9%
Workforce Management	Quality	8%
Implementation and Mobilisation	Quality	7%

Name	Type	Weighting
General Requirements, Operating Requirements & Staffing Structure	Quality	7%
Communication & Engagement	Quality	7%
Vehicles, Equipment & Environmental Performance	Quality	6%
Performance, Risk & Quality Assurance	Quality	6%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authorities

Westminster City Council

- Public Procurement Organisation Number: PJVD-6261-BPPJ

64 Victoria Street

London

SW1E 6QP

United Kingdom

Email: procurementteammailbox@westminster.gov.uk

Website: <https://www.westminster.gov.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government

The Royal Borough of Kensington & Chelsea

- Public Procurement Organisation Number: PPRX-1592-MXGN

Town Hall, Hornton Street

London

W8 7NX

United Kingdom

Email: procurement@rbkc.gov.uk

Website: <https://www.rbkc.gov.uk/>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government

Contact organisation

Contact Westminster City Council for any enquiries.