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Contract

IA2494 Family Support and Outreach Service

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-005687

Procurement identifier (OCID): ocds-h6vhtk-02e7c2

Published 2 March 2022, 11:47am

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

Contact

Claire Teece

Email

commercial.team@staffordshire.gov.uk

Telephone

+44 1785854657

Country

United Kingdom

NUTS code

UKG - West Midlands (England)

Internet address(es)

Main address

<https://www.staffordshire.gov.uk/Homepage.aspx>

Buyer's address

<https://www.staffordshire.gov.uk/Business/Procurement/homepage.aspx>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Social Care and Support

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IA2494 Family Support and Outreach Service

Reference number

IA2494

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire County Council are seeking to deliver an integrated approach for Children and Families; connecting all Families to what they need in the community and improving outcomes for Children and Families based upon two key principles:

A quality offer for all accessed through:

- Information, Advice and Guidance
- Good universal services in their local community

Extra support for those who need it by providing:

- Effective help early on to prevent escalating needs
- Protection for the most vulnerable Families

The Council aim to ensure Families, with Children aged 0-19 years (up to 25 years for those with Special Education Needs and Disabilities (SEND)), who need support get it at the right point, in the right way, as early as possible.

The Family Support and Outreach Service will be a key part of this offer, working within the emerging model for Family Hubs and supporting the delivery of the Building Resilient Families and Communities (BRFC) programme.

To support the BRFC programme and the emerging model for Family Hubs, the Family Support and Outreach Service will:

- Take a Whole-Family Approach, supporting Families to address complex Family issues in the context of the whole Family and not focused on just one individual within the Family.
- Work with others to act as a connector, joining up Services around the Family to tackle the root causes.
- Support Parents/Carers to develop their Parenting skills and enable them to provide a good quality home learning environment from the Child's earliest years.
- Grow the Families' ability to manage themselves within their own community and extended support network, so that they feel empowered to manage challenges and take much greater control over their own health and wellbeing.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,349,516

II.2) Description

II.2.1) Title

LOT 1: Staffordshire Moorlands and Newcastle-under-Lyme

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

LOT 1: Staffordshire Moorlands and Newcastle-under-Lyme

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Generic / Weighting: 23

Quality criterion - Name: LOT specific / Weighting: 17

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

1 APRIL 2022 - 31 MARCH 2025

(with the option to extend for up to 2 x 12 months)

II.2) Description

II.2.1) Title

LOT 2: Cannock Chase, South Staffordshire and Stafford

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

LOT 2: Cannock Chase, South Staffordshire and Stafford

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Generic / Weighting: 23

Quality criterion - Name: Lot Specific / Weighting: 17

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

PERIOD: 1 APRIL 2022 - 31 MARCH 2025

(with the option to extend for up to 2 x 12 months)

II.2) Description

II.2.1) Title

LOT 3: Lichfield, Tamworth and East Staffordshire

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

LOT 3: Lichfield, Tamworth and East Staffordshire

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Generic / Weighting: 23

Quality criterion - Name: Lot specific / Weighting: 17

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

PERIOD: 1 APRIL 2022 - 31 MARCH 2025

(with the option to extend for up to 2 x 12 months)

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-024661](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Lot No

3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Malachi Specialist Family Support Services CIC

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,413,292

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Family Action

London

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,436,360

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Family Action

London

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,499,864

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Country

United Kingdom