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Tender

CON 1403 - Support & Development for Microsoft software-based applications and services

The Office for Standards in Education, Children's Services and Skills (Ofsted)

F02: Contract notice

Notice identifier: 2024/S 000-005677

Procurement identifier (OCID): ocds-h6vhtk-043bd6

Published 21 February 2024, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

The Office for Standards in Education, Children's Services and Skills (Ofsted)

Clive House

London

SW1H 9EX

Email

info-contracts@ofsted.gov.uk

Telephone

+44 3001231231

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.ofsted.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./2P56Z2FQMX>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

We inspect services providing education & skills for learners of all ages. We also regulate & inspect services that care for children & young people

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CON 1403 - Support & Development for Microsoft software-based applications and services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become our supplier for Support & Development for Microsoft software-based applications and services.

The Contract Term will be for an initial 4-year period* with the option to extend for up to a further 2 years subject to the agreement of both parties.

*including a break clause / review point at year 2).

II.1.5) Estimated total value

Value excluding VAT: £1,700,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become our supplier for Support & Development for Microsoft software-based applications and services.

The contract is for a comprehensive support and periodic development service for a range

of Microsoft software-based applications.

The contract will cover three Commercial elements;-

- Commercial element 1 – Onboarding and readiness service.
- Commercial element 2 - Comprehensive 3rd Line Tech support service to support our Microsoft software-based applications and services.
- Commercial element 3 - Periodic Product Development for services specified by Ofsted across a range of Microsoft software-based applications and services.

The opportunity is available to Potential Suppliers that have, as a minimum, the following Microsoft accreditations:

Microsoft Solutions Partner designation: Business Applications

Microsoft Solutions Partner designation: Modern Work

Microsoft Solutions Specialization: Low code application development

The Contract Term will be for an initial 4-year period* with the option to extend for up to a further 2 years subject to the agreement of both parties.

*including a break clause / review point at year 2).

The option to extend the contract will be solely at Ofsted's discretion and will be subject to satisfactory supplier performance, government approval and the availability of funding.

Potential Suppliers should not make any assumption that Ofsted will exercise its discretion to extend the contract for any specific period or at all.

Please note, the advertised contract value is not a commitment of spend, but the maximum contract headroom available for the entire 6-year period (i.e. if all extensions options were activated)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,775,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The Contract Term will be for an initial 4-year period* with the option to extend for up to a further 2 years subject to the agreement of both parties. *including a break clause / review point at year 2).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Contract Term will be for an initial 4-year period* with the option to extend for up to a further 2 years subject to the agreement of both parties.

*including a break clause / review point at year 2).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/2P56Z2FQMX>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 March 2024

Local time

11:59am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

27 March 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./2P56Z2FQMX>

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GO Reference: GO-2024221-PRO-25332605

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Ofsted will comply with the Public Contracts Regulations 2015 (as amended) and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into.