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Tender

ICT Hardware, Software and Services Framework_25

Liverpool City Council

F02: Contract notice

Notice identifier: 2025/S 000-005669

Procurement identifier (OCID): ocds-h6vhtk-04e37d

Published 18 February 2025, 4:02pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

Contact

Mr Steve Haywood

Email

steve.haywood@liverpool.gov.uk

Telephone

+44 1513510543

Country

United Kingdom

Region code

UKD72 - Liverpool

Internet address(es)

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT Hardware, Software and Services Framework_25

Reference number

DN757985

II.1.2) Main CPV code

- 30200000 - Computer equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

Liverpool City Council requires up to four suppliers to provide ICT Hardware, Software and Professional Services to the Council and partner organisations.

The procurement will consist of the creation of a multi-lot, multi-supplier framework consisting of two lots as follows:

Lot 1: Corporate and Education Hardware and Professional Services; and

Lot 2: Corporate and Education Software and Professional Services.

The framework will last for four years, with a total framework value of £25,000,000 split as follows:

Lot 1: £12,000,000; and

Lot 2: £13,000,000.

The framework is primarily for use by Liverpool City Council and partner organisations, but on occasion, the framework may also be used by:

- Halton Borough Council
- Knowsley Metropolitan Borough Council

- Sefton Metropolitan Borough Council
- St Helens Borough Council
- Wirral Metropolitan Borough Council
- Liverpool City Region Combined Authority
- Merseytravel

II.1.5) Estimated total value

Value excluding VAT: £25,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Lot 1: Corporate and Education Hardware and Professional Services

Lot No

1

II.2.2) Additional CPV code(s)

- 30200000 - Computer equipment and supplies
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Lot 1: Corporate and Education Hardware and Professional Services.

This is a single Supplier lot.

The Supplier will be required to become a supply partner for any ICT hardware related goods and professional services that are required by the Customer.

The Supplier may also be required to facilitate requests for the support and maintenance of a variety specialist hardware solutions. These hardware solutions are currently covered by support and maintenance contracts which will likely run to their Termination Date, but these Contracts will expire during the term of the Framework.

Examples of the typical requirements are given in the tender documentation.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 50

II.2.6) Estimated value

Value excluding VAT: £12,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

25 May 2025

End date

24 May 2029

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Corporate and Education Software and Professional Services.

Lot No

2

II.2.2) Additional CPV code(s)

- 30200000 - Computer equipment and supplies
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Lot 2: Corporate and Education Software and Professional Services.

This lot will consist of up to three suppliers.

The Suppliers will be required to supply computer software to both corporate and educational organisations. Suppliers will not be ranked on the Framework in any way, and all three Suppliers will be invited to partake in each Further Competition.

The range of software to be provided may include, but is not limited to, the following:

- Business function specific software.
- Content authoring, editing and management software.

- Educational or reference software.
- Finance accounting and enterprise resource planning Enterprise Resource Planning software.
- Operating environment software (including Microsoft Enterprise Software Agreement which is due for re-tender 2023, and may be procured via further competition on this Framework).
- Security and protection software.
- System management software.
- Utility and device driver software.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £13,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

25 May 2025

End date

24 May 2029

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 4

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Not applicable.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 March 2025

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

20 March 2025

Local time

4:00pm

Place

Liverpool.

Information about authorised persons and opening procedure

Liverpool City Council, Commercial Procurement Unit, Procurement Business Partner.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom