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Contract

## **Generic Identity Verification Service**

Home Office

F03: Contract award notice

Notice identifier: 2023/S 000-005657

Procurement identifier (OCID): ocds-h6vhtk-02d719

Published 27 February 2023, 11:16am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Home Office

2 Marsham Street

London

SW1P 4DF

#### **Email**

[fbiscommercial@homeoffice.gov.uk](mailto:fbiscommercial@homeoffice.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.gov.uk](http://www.gov.uk)

#### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

#### **I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Generic Identity Verification Service

Reference number

C21545

#### **II.1.2) Main CPV code**

- 72416000 - Application service providers

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Personal device based, generic identity verification (GIDV), document verification and facial biometric enrolment, identity capture

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £91,000,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Provision of a mobile device application and functional service wrapper necessary to capture and verify applicant identities:

- Scanning or reading documents (passport)
- Identity capture including facial biometric enrolment
- Document verification
- Real-time facial matching
- Liveness assessment
- Integration (Home Office application and case working systems)
- Personal information and data must be secure
- Continuous improvement

### **II.2.5) Award criteria**

Quality criterion - Name: Implementation Planning / Weighting: 9.8

Quality criterion - Name: Technical Solution / Weighting: 21

Quality criterion - Name: Operating the Service / Weighting: 7.7

Quality criterion - Name: Managing Change / Weighting: 5.6

Quality criterion - Name: Ongoing Development / Weighting: 5.6

Quality criterion - Name: Maintaining a quality and performant service / Weighting: 5.6

Quality criterion - Name: Security / Weighting: 2.6

Quality criterion - Name: Exit Management / Weighting: 2.1

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-031984](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

C21545

### **Title**

Generic Identity Verification Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Entrust Corporation

Minneapolis

Country

United States

NUTS code

- US - United States

Internet address

[www.entrust.com](http://www.entrust.com)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,300,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Hight Court

The Strand

London

WC2A 2LL

Country

United Kingdom