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Tender

## **WYICB - KHCP - Musculoskeletal & Pain Management Service**

NHS West Yorkshire ICB

F02: Contract notice

Notice identifier: 2024/S 000-005656

Procurement identifier (OCID): ocds-h6vhtk-04362e

Published 21 February 2024, 12:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS West Yorkshire ICB

Kirklees Health and Care Partnership, 2nd Floor, Norwich Union House, Market Street

Huddersfield

HD1 2LR

#### **Contact**

Ben Pursey

#### **Email**

[wycb-kirk.procurement@nhs.net](mailto:wycb-kirk.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE44 - Calderdale and Kirklees

**Internet address(es)**

Main address

<https://www.kirkleeshcp.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhswyicb.ukp.app.jaggaer.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nhswyicb.ukp.app.jaggaer.com>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

WYICB - KHCP - Musculoskeletal & Pain Management Service

Reference number

WYICBKHCPMSKPMS1

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The NHS West Yorkshire Integrated Care Board (Kirklees Health & Care Partnership) are seeking a provider to deliver the provision of an Adult Integrated Musculoskeletal (MSK) and Pain Management service across Kirklees. This service will be delivered through a single point of access triage hub.

#### **II.1.5) Estimated total value**

Value excluding VAT: £19,250,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE44 - Calderdale and Kirklees

#### **II.2.4) Description of the procurement**

The NHS West Yorkshire Integrated Care Board (Kirklees Health & Care Partnership) are

seeking a provider to deliver the provision of an Adult Integrated Musculoskeletal (MSK) and Pain Management service across Kirklees. This service will be delivered through a single point of access triage hub.

The high-level objectives of the Musculoskeletal & Pain Management service are:

- Provide a self-referral process via telephone/online/digital portal into the hub for patients to access physiotherapy, without needing to visit their GP first.
- Provides a single point of access service and triages all MSK, MSK related Physiotherapy, Rheumatology, Orthopaedic and Pain Management referrals.
- Provide a telephone-based Physiotherapy consultation and assessment where appropriate and empowers patients to self-manage through advice and guidance.
- Delivers a seamless pathway and wrap around care for patients. Having clinical oversight of a patient's journey without the need to refer back to the GP for onward referrals or further diagnostics.
- Ensure patients receive the right care, at the right time, by the right clinician in the right place, first time.
- Provide a patient focused service, enhancing patient outcomes, patient choice, patient self-management and the patient experience.
- Improves the quality of care for patients as defined through the three elements of quality: patient safety, clinical effectiveness, and patient satisfaction.
- Deliver high-quality clinical outcomes through shared decision making and patient choice.
- Ensures that clinical, quality, and financial outcomes are fully aligned, integrated, and realised.
- Significantly reduces clinical variation for patients with MSK and pain management conditions through effective monitoring, planning and continuous service improvement to deliver streamlined care.
- Reduces low clinical value interventions, waiting times and numbers of referrals that patients are subject to for all MSK and pain management related conditions.
- Provides planned access for patients to MSK and pain management service provision, seamless integration between tiers of care.

- Provides a patient self-management function, particularly in relation to pain management that enhances patient quality of life and independence.
- To implement innovative practice on a continuous improvement approach putting patients at the heart of service transformation
- A service model that gains and keeps clinical confidence and has the potential to grow and develop.
- Efficiencies are realised, ensuring MSK provision is sustainable in the long term.
- Ensures that effective links with Podiatry/Podiatric Surgery and Secondary Care Rheumatology and Orthopaedic services are in place to minimise delays in accessing care or treatment where appropriate.

There are specific service elements of the Musculoskeletal & Pain Management service is required to deliver, including but not limited to:

- Triage Hub,
- Physiotherapy Consultation,
- MSK Community Physiotherapy,
- Clinical Assessment and Treatment Service (CATs)
- Services delivered within clinical thresholds,
- Holistic and Biopsychosocial Pain Assessment,
- Close working relationship with Secondary and Primary Care,
- Work with the ICB on future quality improvement/transformational development

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £19,250,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

End date

30 September 2031

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-003292](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 March 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 26 March 2025

#### **IV.2.7) Conditions for opening of tenders**

Date

26 March 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

If you would like to submit a bid for this service, please submit your response by registering on <https://nhswyicb.ukp.app.jaggaer.com/ref> ITT\_94. Once registered, potential providers will be able to complete and upload their submission.

NHS West Yorkshire Integrated Care Board (Calderdale Cares Partnership and Kirklees Health and Care Partnership) has the right to withdraw this notice.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand, Holburn

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

NHS England Independent Patient Choice and Procurement Panel

National

National

SE1 8UG

Country

United Kingdom