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Tender

WYICB - KHCP - Musculoskeletal & Pain Management Service

NHS West Yorkshire ICB

F02: Contract notice

Notice identifier: 2024/S 000-005656

Procurement identifier (OCID): ocids-h6vhtk-04362e

Published 21 February 2024, 12:34pm

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire ICB

Kirklees Health and Care Partnership, 2nd Floor, Norwich Union House, Market Street

Huddersfield

HD1 2LR

Contact

Ben Pursey

Email

wyicb-kirk.procurement@nhs.net

Country

United Kingdom

Region code

UKE44 - Calderdale and Kirklees

Internet address(es)

Main address

<https://www.kirkleeshcp.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhswyicb.ukp.app.jaggaer.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nhswyicb.ukp.app.jaggaer.com>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WYICB - KHCP - Musculoskeletal & Pain Management Service

Reference number

WYICBKHCPMSKPMS1

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS West Yorkshire Integrated Care Board (Kirklees Health & Care Partnership) are seeking a provider to deliver the provision of an Adult Integrated Musculoskeletal (MSK) and Pain Management service across Kirklees. This service will be delivered through a single point of access triage hub.

II.1.5) Estimated total value

Value excluding VAT: £19,250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE44 - Calderdale and Kirklees

II.2.4) Description of the procurement

The NHS West Yorkshire Integrated Care Board (Kirklees Health & Care Partnership) are

seeking a provider to deliver the provision of an Adult Integrated Musculoskeletal (MSK) and Pain Management service across Kirklees. This service will be delivered through a single point of access triage hub.

The high-level objectives of the Musculoskeletal & Pain Management service are:

- Provide a self-referral process via telephone/online/digital portal into the hub for patients to access physiotherapy, without needing to visit their GP first.
- Provides a single point of access service and triages all MSK, MSK related Physiotherapy, Rheumatology, Orthopaedic and Pain Management referrals.
- Provide a telephone-based Physiotherapy consultation and assessment where appropriate and empowers patients to self-manage through advice and guidance.
- Delivers a seamless pathway and wrap around care for patients. Having clinical oversight of a patient's journey without the need to refer back to the GP for onward referrals or further diagnostics.
- Ensure patients receive the right care, at the right time, by the right clinician in the right place, first time.
- Provide a patient focused service, enhancing patient outcomes, patient choice, patient self-management and the patient experience.
- Improves the quality of care for patients as defined through the three elements of quality: patient safety, clinical effectiveness, and patient satisfaction.
- Deliver high-quality clinical outcomes through shared decision making and patient choice.
- Ensures that clinical, quality, and financial outcomes are fully aligned, integrated, and realised.
- Significantly reduces clinical variation for patients with MSK and pain management conditions through effective monitoring, planning and continuous service improvement to deliver streamlined care.
- Reduces low clinical value interventions, waiting times and numbers of referrals that patients are subject to for all MSK and pain management related conditions.
- Provides planned access for patients to MSK and pain management service provision, seamless integration between tiers of care.

- Provides a patient self-management function, particularly in relation to pain management that enhances patient quality of life and independence.
- To implement innovative practice on a continuous improvement approach putting patients at the heart of service transformation
- A service model that gains and keeps clinical confidence and has the potential to grow and develop.
- Efficiencies are realised, ensuring MSK provision is sustainable in the long term.
- Ensures that effective links with Podiatry/Podiatric Surgery and Secondary Care Rheumatology and Orthopaedic services are in place to minimise delays in accessing care or treatment where appropriate.

There are specific service elements of the Musculoskeletal & Pain Management service is required to deliver, including but not limited to:

- Triage Hub,
- Physiotherapy Consultation,
- MSK Community Physiotherapy,
- Clinical Assessment and Treatment Service (CATs)
- Services delivered within clinical thresholds,
- Holistic and Biopsychosocial Pain Assessment,
- Close working relationship with Secondary and Primary Care,
- Work with the ICB on future quality improvement/transformational development

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £19,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

30 September 2031

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003292](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 March 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 26 March 2025

IV.2.7) Conditions for opening of tenders

Date

26 March 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

If you would like to submit a bid for this service, please submit your response by registering on <https://nhswyicb.ukp.app.jaggaer.com/ref> ITT_94. Once registered, potential providers will be able to complete and upload their submission.

NHS West Yorkshire Integrated Care Board (Calderdale Cares Partnership and Kirklees Health and Care Partnership) has the right to withdraw this notice.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand, Holburn

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NHS England Independent Patient Choice and Procurement Panel

National

National

SE1 8UG

Country

United Kingdom