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Planning

Adult Care Assessors for Older People - Catch-Up

Norfolk County Council

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-005654

Procurement identifier (OCID): ocids-h6vhtk-03ac10

Published 27 February 2023, 10:40am

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 1DH

Contact

Annie Southgate

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adult Care Assessors for Older People - Catch-Up

Reference number

NCCT42664

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council, Adult Social Services wishes to award a contract with a specialist agency to complete Care Act assessments and Care and Support Plans for up to 1,000 people in line with our Promoting Independence Strategy, helping people stay independent for longer. The successful agency will be flexible and able to respond to evolving requirements throughout the term of the contract and who has access to highly skilled and experienced professionals with a strong focus on quality control.

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description**II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Norfolk County Council wish to award a contract to reduce holding lists at pace to ensure people are supported in a timely manner and are supported to achieve ideal outcomes – living in the right place with the right level of support'. Norfolk County Council, like many other local authorities, has a holding list of referrals for people waiting an intervention including a Care Act assessment or reassessment, including supporting our focused post discharge assessment work. Undertaking Care Act assessments and reassessments is a statutory requirement where a person appears to the local authority to be in need of a community care service. The assessment of need, including a determination of eligibility under the Act, will include a strength's-based discussion between the person referred, their representatives and the assessor, where they will discuss care and support needs, and the goals the person wishes to achieve. This will include identifying the person's

strengths, capacity within the person's social networks and local community to help and how the local authority will support the person to promote their independence to prevent, reduce and delay the need for formal care services. Where formal care services are required, the assessor will complete a Care & Support Plan with the person and help broker the services required either from community assets or commissioned services. Where safeguarding concerns, harm or other risks are identified, the assessor will ensure an appropriate response is arranged, usually supported or led by the local authority. The completion of the Care Act assessment or reassessment and Care & Support Plan for individuals who are on the Holding list will therefore be of benefit to the individuals and those supporting them, as well as supporting Norfolk County Council to meet its statutory duties and prepare for transformation of its ways of working. Skill Requirements Norfolk County Council, Adult Social Services are seeking a specialist agency to work with in partnership to complete Care Act assessments and Care and Support Plans for up to 1,000 people in line with our Promoting Independence Strategy, helping people stay independent for longer. A delivery partner will be flexible and be able to respond to evolving requirements throughout the term of a contract. We are looking for a partner who has access to highly skilled and experienced professionals with a strong focus on quality control. We are looking for a partner who can provide Social Workers who have up to date training by a recognised provider and enhanced DBS checks. All assessors must uphold the rights of people they assess and support Norfolk County Council and family members protect and respect the rights of those they support. This will include giving advice and guidance when the eligibility criteria is not met for formal services. The Provider must provide appropriate professional supervision, consultation and management support to the staff completing the assessments.

II.3) Estimated date of publication of contract notice

22 February 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Norfolk County Council wishes to engage with the market prior to issue of a contract notice for the procurement of Adult Care Assessors for Older People to support a reduction in the holding list of referrals. We are inviting engagement for providers who can provide suitably qualified and experienced assessors/social workers to carry out relevant assessments for older people in their own homes, care homes and other settings. We wish to hold conversations with interested parties week commencing 20/03/2023. If you wish to participate, please express an interest in this project on in-tend. Please send email addresses to nick.pryke@norfolk.gov.uk of those wishing to engage and an invite to a Teams meeting will be issued. This procurement will be managed electronically via the Council's e-procurement system. To participate in this procurement, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <http://in-tendhost.co.uk/norfolkcc.aspx/BuyerProfiles>. Once registered you will be notified of new opportunities that match your profile. If you encounter any difficulties whilst using the system you can contact in-tend support by phoning +44 8442728810 or email support@in-tend.co.uk.