This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/005646-2024">https://www.find-tender.service.gov.uk/Notice/005646-2024</a>

#### Contract

# **Merchant Acquirer**

University of Bristol

F03: Contract award notice

Notice identifier: 2024/S 000-005646

Procurement identifier (OCID): ocds-h6vhtk-041c54

Published 21 February 2024, 11:51am

# **Section I: Contracting authority**

## I.1) Name and addresses

University of Bristol

4th Floor, Augustine's Courtyard, Orchard Lane

Bristol

**BS1 5DS** 

#### **Email**

lee.bryant@bristol.ac.uk

#### **Telephone**

+44 01179289000

#### Country

**United Kingdom** 

#### Region code

UK - United Kingdom

# Internet address(es)

Main address

www.bristol.ac.uk

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Education

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Merchant Acquirer

#### II.1.2) Main CPV code

• 66110000 - Banking services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The University of Bristol is seeking a single supplier to deliver business objectives relevant to the procurement include providing a secure, compliant, and efficient (with respect to time and cost) payment service which meets the diverse needs of a wide range of payers including students, research and commercial partners, and the public.

The main drivers have been identified as processing efficiency, effective utilisation of resources, and provision of appropriate and streamlined payment options for commercial online and in-person payments.

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

The priority of the University is to ensure the timely and accurate posting of income, and prompt resolution of any payment queries or issues. To deliver a positive payment experience to customers and support the operational activities of the University we aim to provide:

- a secure and efficient (with respect to time and cost) payment service,
- prompt, courteous, and well-informed resolution of any queries around payment,
- card payment channels appropriate to business needs (i.e. mixture of high volume/value and high value/low volume, online and in-person, payment acceptance in different currencies, and mobile/'pop-up' events, and
- -seamless integration with other key infrastructure, including University finance system and the Catering epos system

#### II.2.5) Award criteria

Price

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

NO CONTRACT AWARD

Procurement activity abandoned - No acceptable tenders received.

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-034696

# IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

# Section V. Award of contract

## **Contract No**

No Contract Awarded

## Lot No

No Contract Awarded

## **Title**

No Contract Awarded

A contract/lot is awarded: No

# V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

# **Section VI. Complementary information**

# VI.3) Additional information

NO CONTRACT AWARD

Procurement activity abandoned - No acceptable tenders received.

# VI.4) Procedures for review

VI.4.1) Review body

University of Bristol

Senate House

Bristol

**BS1 5DS** 

Email

lee.bryant@bristol.ac.uk

Country

**United Kingdom**