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Contract

Merchant Acquirer

University of Bristol

F03: Contract award notice

Notice identifier: 2024/S 000-005646

Procurement identifier (OCID): ocds-h6vhtk-041c54

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Section I: Contracting authority

I.1) Name and addresses

University of Bristol

4th Floor, Augustine's Courtyard, Orchard Lane

Bristol

BS1 5DS

Email

lee.bryant@bristol.ac.uk

Telephone

+44 01179289000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.bristol.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Merchant Acquirer

II.1.2) Main CPV code

- 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Bristol is seeking a single supplier to deliver business objectives relevant to the procurement include providing a secure, compliant, and efficient (with respect to time and cost) payment service which meets the diverse needs of a wide range of payers including students, research and commercial partners, and the public.

The main drivers have been identified as processing efficiency, effective utilisation of resources, and provision of appropriate and streamlined payment options for commercial online and in-person payments.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The priority of the University is to ensure the timely and accurate posting of income, and prompt resolution of any payment queries or issues. To deliver a positive payment experience to customers and support the operational activities of the University we aim to provide:

- a secure and efficient (with respect to time and cost) payment service,
- prompt, courteous, and well-informed resolution of any queries around payment,
- card payment channels appropriate to business needs (i.e. mixture of high volume/value and high value/low volume, online and in-person, payment acceptance in different currencies, and mobile/'pop-up' events, and
- seamless integration with other key infrastructure, including University finance system and the Catering epos system

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

NO CONTRACT AWARD

Procurement activity abandoned - No acceptable tenders received.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-034696](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

No Contract Awarded

Lot No

No Contract Awarded

Title

No Contract Awarded

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

NO CONTRACT AWARD

Procurement activity abandoned - No acceptable tenders received.

VI.4) Procedures for review

VI.4.1) Review body

University of Bristol

Senate House

Bristol

BS1 5DS

Email

lee.bryant@bristol.ac.uk

Country

United Kingdom