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Tender

Sage Software Support and Maintenance

International Nuclear Services Ltd

F02: Contract notice

Notice identifier: 2025/S 000-005628

Procurement identifier (OCID): ocds-h6vhtk-04e35e

Published 18 February 2025, 2:55pm

The closing date and time has been changed to:

27 March 2025, 3:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

International Nuclear Services Ltd

Hinton House, Risley

Warrington

WA3 6GR

Contact

Danielle Carroll

Email

danielle.carroll@ntsglobal.uk

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

1144352

Internet address(es)

Main address

<https://www.nucleartransportsolutions.com>

Buyer's address

<https://www.nucleartransportsolutions.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://one-nda.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://one-nda.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://one-nda.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Nuclear Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sage Software Support and Maintenance

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

We are seeking a vendor to provide comprehensive support and maintenance for our Sage software suite. The selected vendor will ensure the smooth operation, reliability, and performance of our Sage applications by offering 24/7 technical support, regular maintenance and updates, troubleshooting and issue resolution, user training, and expert consultation. Additionally, outside the software and support, there is a day rate section included to allow NTS to scale up projects if required. The ideal vendor will have proven experience with Sage software, strong technical expertise, the ability to provide timely and effective solutions, and excellent communication skills. Suppliers are invited to respond to our Tender via the Atamis e-procurement system at [#### **II.1.5\) Estimated total value**](https://one-nda.force.com/s>Welcome</p></div><div data-bbox=)

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

We are seeking a vendor to provide comprehensive support and maintenance for our Sage software suite. The selected vendor will ensure the smooth operation, reliability, and performance of our Sage applications by offering 24/7 technical support, regular maintenance and updates, troubleshooting and issue resolution, user training, and expert consultation. Additionally, outside the software and support, there is a day rate section included to allow NTS to scale up projects if required. The ideal vendor will have proven experience with Sage software, strong technical expertise, the ability to provide timely and effective solutions, and excellent communication skills. Suppliers are invited to respond to our Tender via the Atamis e-procurement system at [#### **II.2.5\) Award criteria**](https://one-nda.force.com/s>Welcome</p></div><div data-bbox=)

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £170,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

17 March 2025

Local time

3:00pm

Changed to:

Date

27 March 2025

Local time

3:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

14 February 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

International Nuclear Services Ltd

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Warrington

WA3 6GR

Country

United Kingdom

Internet address

<https://www.nucleartransportsolutions.com>