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Tender

## **Sage Software Support and Maintenance**

International Nuclear Services Ltd

F02: Contract notice

Notice identifier: 2025/S 000-005628

Procurement identifier (OCID): ocds-h6vhtk-04e35e

Published 18 February 2025, 2:55pm

The closing date and time has been changed to:

**27 March 2025, 3:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

International Nuclear Services Ltd

Hinton House, Risley

Warrington

WA3 6GR

#### **Contact**

Danielle Carroll

#### **Email**

[danielle.carroll@ntsglobal.uk](mailto:danielle.carroll@ntsglobal.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

1144352

**Internet address(es)**

Main address

<https://www.nucleartransportsolutions.com>

Buyer's address

<https://www.nucleartransportsolutions.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://one-nda.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://one-nda.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://one-nda.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Other activity

Nuclear Transport

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Sage Software Support and Maintenance

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

We are seeking a vendor to provide comprehensive support and maintenance for our Sage software suite. The selected vendor will ensure the smooth operation, reliability, and performance of our Sage applications by offering 24/7 technical support, regular maintenance and updates, troubleshooting and issue resolution, user training, and expert consultation. Additionally, outside the software and support, there is a day rate section included to allow NTS to scale up projects if required. The ideal vendor will have proven experience with Sage software, strong technical expertise, the ability to provide timely and effective solutions, and excellent communication skills. Suppliers are invited to respond to our Tender via the Atamis e-procurement system at <https://one-nda.force.com/s/Welcome>

#### **II.1.5) Estimated total value**

Value excluding VAT: £300,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

We are seeking a vendor to provide comprehensive support and maintenance for our Sage software suite. The selected vendor will ensure the smooth operation, reliability, and performance of our Sage applications by offering 24/7 technical support, regular maintenance and updates, troubleshooting and issue resolution, user training, and expert consultation. Additionally, outside the software and support, there is a day rate section included to allow NTS to scale up projects if required. The ideal vendor will have proven experience with Sage software, strong technical expertise, the ability to provide timely and effective solutions, and excellent communication skills. Suppliers are invited to respond to our Tender via the Atamis e-procurement system at <https://one-nda.force.com/s/Welcome>

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £170,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

17 March 2025

Local time

3:00pm

Changed to:

Date

27 March 2025

Local time

3:00pm

See the [change notice](#).

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

14 February 2025

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

International Nuclear Services Ltd

Hinton House, Risley

Warrington

WA3 6GR

Country

United Kingdom

Internet address

<https://www.nucleartransportsolutions.com>