

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005626-2025>

Tender

NH1709 Digital Dental Management and EPR Software

Northumbria Healthcare NHS Foundation Trust

F02: Contract notice

Notice identifier: 2025/S 000-005626

Procurement identifier (OCID): ocds-h6vhtk-04e35c

Published 18 February 2025, 2:53pm

Section I: Contracting authority

I.1) Name and addresses

Northumbria Healthcare NHS Foundation Trust

County Hall

Morpeth

NE61 2EF

Contact

Sarah O'Donnell

Email

sarah.odonnell@nhct.nhs.uk

Country

United Kingdom

Region code

UKC21 - Northumberland

Internet address(es)

Main address

<https://www.northumbria.nhs.uk/>

Buyer's address

<https://www.northumbria.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NH1709 Digital Dental Management and EPR Software

II.1.2) Main CPV code

- 48814200 - Patient-administration system

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Trust has a requirement for a dental specific digital practice management system that can be accessed at all clinical sites across the trust providing the following:

- Referral management
- Diary and appointment management system
- Text reminder service
- Clinical record keeping
- Integration of the clinical record with digital radiographs and its associated software allowing the ability to see images across multiple clinical sites
- Automatic submission of completed courses of treatment to NHS BSA
- SNOMED coding
- Ability to analyse activity data

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

The Trust has a requirement for a dental specific digital practice management system that can be accessed at all clinical sites across the trust providing the following:

- Referral management
- Diary and appointment management system
- Text reminder service
- Clinical record keeping
- Integration of the clinical record with digital radiographs and its associated software allowing the ability to see images across multiple clinical sites
- Automatic submission of completed courses of treatment to NHS BSA
- SNOMED coding
- Ability to analyse activity data

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

5 x 12 month additional extension periods

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 March 2025

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 20 June 2025

IV.2.7) Conditions for opening of tenders

Date

20 March 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Northumbria Healthcare NHS Foundation Trust

7/8 Silverfox Way

Newcastle upon Tyne

NE27 0QJ

Country

United Kingdom

Internet address

<https://www.northumbria.nhs.uk>