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Tender

## **NH1709 Digital Dental Management and EPR Software**

Northumbria Healthcare NHS Foundation Trust

F02: Contract notice

Notice identifier: 2025/S 000-005626

Procurement identifier (OCID): ocds-h6vhtk-04e35c

Published 18 February 2025, 2:53pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northumbria Healthcare NHS Foundation Trust

County Hall

Morpeth

NE61 2EF

#### **Contact**

Sarah O'Donnell

#### **Email**

[sarah.odonnell@nhct.nhs.uk](mailto:sarah.odonnell@nhct.nhs.uk)

#### **Country**

United Kingdom

## **Region code**

UKC21 - Northumberland

## **Internet address(es)**

Main address

<https://www.northumbria.nhs.uk/>

Buyer's address

<https://www.northumbria.nhs.uk/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NH1709 Digital Dental Management and EPR Software

#### **II.1.2) Main CPV code**

- 48814200 - Patient-administration system

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Trust has a requirement for a dental specific digital practice management system that can be accessed at all clinical sites across the trust providing the following:

- Referral management
- Diary and appointment management system
- Text reminder service
- Clinical record keeping
- Integration of the clinical record with digital radiographs and its associated software allowing the ability to see images across multiple clinical sites
- Automatic submission of completed courses of treatment to NHS BSA
- SNOMED coding
- Ability to analyse activity data

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

## **II.2.4) Description of the procurement**

The Trust has a requirement for a dental specific digital practice management system that can be accessed at all clinical sites across the trust providing the following:

- Referral management
- Diary and appointment management system
- Text reminder service
- Clinical record keeping
- Integration of the clinical record with digital radiographs and its associated software allowing the ability to see images across multiple clinical sites
- Automatic submission of completed courses of treatment to NHS BSA
- SNOMED coding
- Ability to analyse activity data

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

5 x 12 month additional extension periods

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 March 2025

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 20 June 2025

#### **IV.2.7) Conditions for opening of tenders**

Date

20 March 2025

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Northumbria Healthcare NHS Foundation Trust

7/8 Silverfox Way

Newcastle upon Tyne

NE27 0QJ

Country

United Kingdom

Internet address

<https://www.northumbria.nhs.uk>