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Tender

## **Carers Support Service**

London Borough of Brent

F02: Contract notice

Notice identifier: 2023/S 000-005624

Procurement identifier (OCID): ocds-h6vhtk-03abfd

Published 24 February 2023, 5:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Brent

Brent Civic Centre

Wembley

HA9 0FJ

#### **Contact**

Mr Robin Goodacre

#### **Email**

[corporate.procurement@brent.gov.uk](mailto:corporate.procurement@brent.gov.uk)

#### **Telephone**

+44 2089373483

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.brent.gov.uk/>

Buyer's address

<http://www.brent.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=9767fa00-5fb4-ed11-811f-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=9767fa00-5fb4-ed11-811f-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Support Service

Reference number

DN657400

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Brent Council is seeking a single provider/organisation to deliver a Carers Support Service. The contract will be awarded for up to four years, on an initial two-year term with the possibility of extensions for a further two years. The Service will provide a pathway for carers to access the support they need, and which is available to them.

The Brent Carers strategy defines a Carer as someone who provides unpaid care or support to another person who cannot manage without help due to illness or a disability. Many people who care for someone do not necessarily see themselves as a Carer. The successful provider will be expected to deliver an agile service that meets the needs of a wide range of carers and acknowledges the differences in their needs.

Carers are essential in supporting vulnerable people to achieve individual outcomes and to continue living independently. We must provide support at the right time by supporting Carers to live their life the way they want and to prevent Carer breakdown. Carers provide invaluable support, and the Council wants to make sure they have the resources they need to continue in their caring role. This support will often not be a formal package of care – it may be access to a community of other carers who provide peer support, help in accessing priority GP appointments, or making sure that carers can navigate the benefits system more easily.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85320000 - Social services
- 98133100 - Civic betterment and community facility support services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

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The annual contract value is up to £224,000 per year, and the total contract value is up to £896,000.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 June 2023

This contract is subject to renewal

Yes

Description of renewals

Extension subject to satisfactory performance of the supplier.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 March 2023

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

27 March 2023

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Brent

London

Country

United Kingdom