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Contract

SMS and Voice Messaging HMRC Digital Services

HMRC

F20: Modification notice

Notice identifier: 2021/S 000-005618

Procurement identifier (OCID): ocds-h6vhtk-029d63

Published 19 March 2021, 12:32pm

Section I: Contracting authority/entity

I.1) Name and addresses

HMRC

Telford

Contact

Wasim Rashid

Email

wasim.rashid@hmrc.gov.uk

Telephone

+44 3000564964

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SMS and Voice Messaging HMRC Digital Services

Reference number

SR180265933

II.1.2) Main CPV code

- 64212100 - Short Message Service (SMS) services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement at the time of conclusion of the contract:

SMS, Voice and Messaging services.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

25 July 2019

End date

31 March 2021

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

1

Title

SMS and Voice Messaging HMRC Digital Services

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

25 July 2019

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

MMGRP Ltd

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

National registration number

07527443

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £3,450,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=578209268>

GO Reference: GO-2021319-PRO-17958605

VI.4) Procedures for review

VI.4.1) Review body

HMRC

Telford

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 64212100 - Short Message Service (SMS) services

VII.1.3) Place of performance

NUTS code

- UK - UNITED KINGDOM

Main site or place of performance

UNITED KINGDOM

VII.1.4) Description of the procurement:

SMS, voice and digital services.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

25 July 2019

End date

31 July 2021

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£4,150,000

VII.1.7) Name and address of the contractor/concessionaire

MMGRP Ltd

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

National registration number

07527443

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This contract modification is necessary to fulfil the transition activities to enable the new supplier to onboard following a new procurement exercise.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Competition is absent for technical reasons as practically only the incumbent is able to provide the transition services to the new supplier following a new procurement exercise.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £3,450,000

Total contract value after the modifications

Value excluding VAT: £4,150,000