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Contract

## **SMS and Voice Messaging HMRC Digital Services**

HMRC

F20: Modification notice

Notice identifier: 2021/S 000-005618

Procurement identifier (OCID): ocids-h6vhtk-029d63

Published 19 March 2021, 12:32pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

HMRC

Telford

#### **Contact**

Wasim Rashid

#### **Email**

[wasim.rashid@hmrc.gov.uk](mailto:wasim.rashid@hmrc.gov.uk)

#### **Telephone**

+44 3000564964

#### **Country**

United Kingdom

## **NUTS code**

UK - UNITED KINGDOM

## **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SMS and Voice Messaging HMRC Digital Services

Reference number

SR180265933

#### **II.1.2) Main CPV code**

- 64212100 - Short Message Service (SMS) services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

SMS, Voice and Messaging services.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

25 July 2019

End date

31 March 2021

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section V. Award of contract/concession**

#### **Contract No**

1

#### **Title**

SMS and Voice Messaging HMRC Digital Services

#### **V.2) Award of contract/concession**

##### **V.2.1) Date of conclusion of the contract/concession award decision:**

25 July 2019

##### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor/concessionaire**

MMGRP Ltd

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

National registration number

07527443

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £3,450,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=578209268>

GO Reference: GO-2021319-PRO-17958605

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

HMRC

Telford

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 64212100 - Short Message Service (SMS) services

#### **VII.1.3) Place of performance**

NUTS code

- UK - UNITED KINGDOM

Main site or place of performance

UNITED KINGDOM

#### **VII.1.4) Description of the procurement:**

SMS, voice and digital services.

### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

25 July 2019

End date

31 July 2021

### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£4,150,000

### **VII.1.7) Name and address of the contractor/concessionaire**

MMGRP Ltd

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

National registration number

07527443

The contractor/concessionaire is an SME

Yes

### **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This contract modification is necessary to fulfil the transition activities to enable the new supplier to onboard following a new procurement exercise.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Competition is absent for technical reasons as practically only the incumbent is able to provide the transition services to the new supplier following a new procurement exercise.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £3,450,000

Total contract value after the modifications

Value excluding VAT: £4,150,000