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Tender

Provision of Payment Gateway and Merchant Acquirer Services

Driver and Vehicle Licensing Agency

F02: Contract notice

Notice identifier: 2021/S 000-005580

Procurement identifier (OCID): ocids-h6vhtk-029d3d

Published 18 March 2021, 10:56pm

Section I: Contracting authority

I.1) Name and addresses

Driver and Vehicle Licensing Agency

Swansea

SA6 7JL

Contact

Patience Arinaitwe

Email

patience.arinaitwe@dvla.gov.uk

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

<https://www.dvla.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://dft.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://dft.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Payment Gateway and Merchant Acquirer Services

Reference number

PS/20/47 and PS/20/48

II.1.2) Main CPV code

- 66100000 - Banking and investment services

II.1.3) Type of contract

Services

II.1.4) Short description

Driver and Vehicle Licensing Agency (DVLA) as the Authority is seeking to establish a Pan Government Agreement for the provision of payment acceptance services to be utilised by Central Government Departments and all other UK Public Sector Bodies.

The Agreement will comprise of the following lots:

Lot 1: Face to face and CNP card acquiring, Gateway and APM services;

Lot 2: CNP and face to face Acquiring services;

Bidders have the opportunity to bid for all or any combination of the lots.

II.1.5) Estimated total value

Value excluding VAT: £123,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

N/A

II.2) Description

II.2.1) Title

CNP and Face to Face Acquiring Services

Lot No

1

II.2.2) Additional CPV code(s)

- 66100000 - Banking and investment services

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

Swansea

II.2.4) Description of the procurement

A single supplier lot across all UK public sector bodies to provide services including as a minimum:

the provision of merchant card acquiring services, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, from the payer, from traditional, new and existing payment cards, to buyers to facilitate face to face and CNP transactions.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £105,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The term is for an initial period of thirty-six (36) months, with the option to extend for a further two (2) periods of twelve (12) months respectively.

II.2) Description

II.2.1) Title

Face to Face and CNP Card Acquiring Gateway and APM Services

Lot No

2

II.2.2) Additional CPV code(s)

- 66100000 - Banking and investment services

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

Swansea

II.2.4) Description of the procurement

A single supplier e-Commerce lot across all UK public sector bodies to provide services including as a minimum:

the provision of payment gateway services, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, for e-Commerce online payments, from the payer, from payment cards and from alternative payment methods (APMs), to buyers.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £18,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The term is for an initial period of thirty-six (36) months, with the option to extend for a further two (2) periods of twelve (12) months respectively.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 April 2021

Local time

11:59pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

19 April 2021

Local time

8:00am

Place

Swansea, UK.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The Contracting Authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of Bidders will be based solely on the criteria set out for the procurement.

The total overall transactional spend through the duration of the framework is estimated at circa 123 000 000 000 GBP.

The value provided is only an estimate. We cannot guarantee any Bidders any business through this Agreement.

All tenders must be submitted via the Jaggaer E-Sourcing Portal. To register please visit <https://dft.app.jaggaer.com/>

Please contact 0800 098630 or the Help Desk at help_uk@jaggaer.com if you have any registration queries.

VI.4) Procedures for review

VI.4.1) Review body

Driver and Vehicle Licensing Agency (DVLA)

Swansea

Email

patience.arinaitwe@dvla.gov.uk

Country

United Kingdom

Internet address

<http://www.dvla.gov.uk>

