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Contract

APHA's Stock Management and Sales Order Processing System 2025

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005578

Procurement identifier (OCID): ocds-h6vhtk-05e62a ([view related notices](#))

Published 22 January 2026, 9:24am

Scope

Reference

C32113

Description

The Animal and Plant Health Agency (APHA), APHA's system requirement shall cover the support for Integra ERP Stock, Sales and Assets System that can integrate with Oracle EBS. Integra is cloud based, proprietary software which is business critical.

Contract 1. APHA's Stock Management and Sales Order Processing System

Supplier

- [Integrated Business Software and Solutions Limited](#)

Contract value

- £169,777.98 excluding VAT
- £203,737.18 including VAT

Above the relevant threshold

Date signed

28 November 2025

Contract dates

- 1 December 2025 to 30 November 2028
- 3 years

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Key performance indicators

Name	Description	Reporting frequency
Azure Hosting Service	The Customer will be responsible for co-ordinating such meetings which will be held between the parties. Service reviews will be held quarterly between the Customer and IBSS nominated personnel. Service review meetings will supplement the normal day-to-day contact between the parties. The objectives of the meetings will include, but not be limited to the following: Capacity management – covering any volume or functionality additions (which may have an impact on the Hosting Fees) • Notification of key Customer/IBSS project activity	3 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Additional or repeat goods, services or works - extension or partial replacement

The Centros-Integra system is heavily integrated across the APHA estate and the store facilities at the main Weybridge site. The systems has been customised through a complex configuration”.

The current supplier remains uniquely positioned due to the system design, deep familiarity with APHA’s processes, and ownership of the Intellectual Property Rights (IPR) of the current system.”

The above is in line with PA 2023 paragraphs 5 and 7.

Supplier

Integrated Business Software and Solutions Limited

- Public Procurement Organisation Number: PXTX-3558-HDGN

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London

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United Kingdom

Telephone: +447745737847

Email: jack.berry@capita.com

Website: <http://www.capita-ibs.co.uk>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. APHA's Stock Management and Sales Order Processing System

Contracting authority

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

- Public Procurement Organisation Number: PNBD-3289-CDGX

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Contact name: Defra

Telephone: 03459335577

Email: defra.helpline@defra.gov.uk

Website: <https://defra-family.force.com/s/Welcome>

Region: UKI32 - Westminster

Organisation type: Public authority - central government