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Tender

Counselling Services - Bedfordshire

East London NHS Foundation Trust

F02: Contract notice

Notice identifier: 2022/S 000-005569

Procurement identifier (OCID): ocds-h6vhtk-031c5d

Published 1 March 2022, 1:37pm

Section I: Contracting authority

I.1) Name and addresses

East London NHS Foundation Trust

9 Alie Street

London

E1 8DE

Contact

Parevi Christian

Email

parevi.christian@nhs.net

Country

United Kingdom

NUTS code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<https://www.elft.nhs.uk/>

Buyer's address

<https://www.elft.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Counselling Services - Bedfordshire

Reference number

ELFT/TENDER/22/390 - C70989

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

ELFT delivers IAPT psychological therapies services in Bedfordshire (excluding Luton), and currently commissions Counselling provision to an external provider.

The counselling service must be delivered in line with the IAPT model and use the Trust's clinical record system to maintain accurate records of appointments attended, outcome measures, etc. in line with the national Minimum Data Set (MDS) for IAPT.

The opportunity to register interest in the procurement and the procurement documents are available for unrestricted and full direct access, free of charge, at:

<https://health-family.force.com/s/Welcome>

II.1.5) Estimated total value

Value excluding VAT: £264,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire

II.2.4) Description of the procurement

East London NHS Foundation Trust (The Authority) seeks a partnership with an innovative organisation to help us providing counselling services in Bedfordshire.

We have been providing mental health and community services for over 18 years, with our service users being central to everything we do. We serve some of the most demographically diverse and in some cases highly deprived populations of the UK which includes people at different stages in their lives such as children, young people, working age adults, and older adults.

Everything we do is driven by our values of care, respect and inclusivity. Our patients' needs matter most and we are constantly working to improve our support for all who use and have contact with our services.

We believe that staff who feel valued and are truly engaged by the Trust deliver better outcomes for our patients. We have embarked on an ambitious Quality Improvement Programme to transform the culture of the Trust to one of continuous improvement, delivered through participation of all staff and with service users, carers and families at the heart of our efforts to improve.

The counselling service must be delivered in line with the IAPT model and use the Trust's clinical record system to maintain accurate records of appointments attended, outcome measures, etc. in line with the national Minimum Data Set (MDS) for IAPT.

Due to Covid-19 both the overall IAPT service and the Counselling component are currently being delivered mainly by video and telephone but in future we expect to return to offering face-to-face delivery for those who prefer it. Therefore, an existing local presence in Bedfordshire, or the ability to develop this quickly, would be an advantage.

The service consists of a time-limited course of counselling following the principles of the national IAPT programme. The provider will be expected to accept referrals following assessment by ELFT IAPT clinicians, managing the waiting list effectively to keep waiting times at an acceptable level, and delivering effective therapy to help service users to achieve a Recovery outcome, as defined in the IAPT manual. The service will provide brief counselling, recording the IAPT minimum data set at each appointment, with a target to deliver at least 200 (TBC) attended appointments per month (likely to equate to around 40-45 people per month starting treatment). These activity targets may be increased (in agreement with the provider) to reflect increasing local access targets and/or demand for counselling.

The provider will operate as an integral part of the Bedfordshire Wellbeing Service and

adhere to its performance, operational, and safeguarding standards.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2022

End date

31 May 2023

This contract is subject to renewal

Yes

Description of renewals

4 Extensions (12 Months Each)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 April 2022

Local time

11:59pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 2 April 2022

IV.2.7) Conditions for opening of tenders

Date

1 March 2022

Local time

4:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

VI.4.4) Service from which information about the review procedure may be obtained

East London NHS Foundation Trust

9 Alie Street

London

E1 8DE

Country

United Kingdom

Internet address

<https://www.elft.nhs.uk/>

