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Not applicable

## **TfL 95861- London Transport Museum Warehousing and Fulfilment**

Transport for London

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-005565

Procurement identifier (OCID): ocds-h6vhtk-031c59

Published 1 March 2022, 1:21pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Transport for London

14 Pier Walk

London

SE10 0ES

#### **Contact**

Miss Lavinia Tidy-Jones

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**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

TfL 95861- London Transport Museum Warehousing and Fulfilment

Reference number

DN599938

**II.1.2) Main CPV code**

- 63120000 - Storage and warehousing services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

London Transport Museum (LTM) are seeking an ecommerce fulfilment and warehousing supplier.

The contract will be for 4 years with the option to extend for a further one year (4+1).

London Transport Museum's online business has grown consistently year on year, in the financial year 2020/2021, online revenue grew by an extraordinary 60% against the previous year, contributing 80% of total retail sales. This demonstrates a significant shift to online shopping during the pandemic and has created a step change in the way London Transport Museum customers are engaging and shopping with our brand. Customers are demanding increasingly more from London Transport Museum's online shop in terms of product, user experience and excellent post purchase service.

LTM require a supplier who can scale up and support the online shop's growth, particularly during the peak trading period between October and December.

LTM is seeking a supplier to provide:

- Picking, packing and despatching online retail orders to UK and overseas customers.
- Warehousing facility to fulfil online orders and deep storage
- Account management and customer service support
- Stock management facility and conducting annual stock audits.

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

11.1.4

Place of text to be modified

Please add additional text at the bottom of the section

Instead of

Text

No replacement, only additional text needed.

Read

Text

The tender will be published on TfL's e-tendering platform - ProContract (<https://procontract.due-north.com>). The project reference is DN599938. All messages and tender submissions should be submitted via this platform.

Section number

i.3) communication

Place of text to be modified

Please use the updated link at the bottom of the section to access the portal

Instead of

Text

Replacement of link to access tender

Read

Text

The procurement documents are available for unrestricted and full direct access, free of charge, at:

<https://procontract.due-north.com/Procurer/Advert/AdvertSummary?projectId=69d8eb70-a098-ec11-8112-005056b64545&projectStepId=6cd8eb70-a098-ec11-8112-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via:

<https://procontract.due-north.com/Procurer/Advert/AdvertSummary?projectId=69d8eb70-a098-ec11-8112-005056b64545&projectStepId=6cd8eb70-a098-ec11-8112-005056b64545>