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Tender

## **YWS SAP Systems Integrator Framework (incl. S4/HANA Migration)**

YORKSHIRE WATER SERVICES LIMITED

F05: Contract notice – utilities

Notice identifier: 2022/S 000-005545

Procurement identifier (OCID): ocds-h6vhtk-031c45

Published 1 March 2022, 12:05pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

YORKSHIRE WATER SERVICES LIMITED

Western House, Western Way, Buttershaw

BRADFORD

BD62SZ

#### **Contact**

Dharmesh Depala

#### **Email**

[Dharmesh.Depala@yorkshirewater.co.uk](mailto:Dharmesh.Depala@yorkshirewater.co.uk)

#### **Telephone**

+44 7890034478

#### **Country**

United Kingdom

**NUTS code**

UKE41 - Bradford

**Internet address(es)**

Main address

<http://www.yorkshirewater.com/>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<http://www.yorkshirewater.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://service.ariba.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

YWS SAP Systems Integrator Framework (incl. S4/HANA Migration)

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This notice is seeking expressions of interest to provide required services to complete the staged transition of YWS SAP systems from ECC to S4 HANA, and maintenance of the newly migrated ECC functionality into S4HANA, including but not limited to, Work and Asset Management, Complex Scheduling, Materials Management, Logistics/Warehousing, Health & Safety and a range of other capability areas provided by S4HANA. This notice will result in the appointment of a framework of Systems Integrators (SI) who are capable of providing services across requirements, design, blueprint, proof of Concept (PoC), build, test, deploy, hyper care, rollout and ongoing service management for future stages of the ECC6 to S4 HANA transition. This may also include the support of the solution once it is implemented.

The suppliers appointed on the framework may also be required to deliver the following kind of services: Project Management, business change management, process design, requirements analysis, solution design, service design, technical advice and planning, quality control, design assurance, configuration and development activities, system integration, testing, business continuity management, transition into support / provision of support, service retirements, security and a variety of other services required by YWS from time to time.

Any estimated quantities or values contained or referred to in this or other documentation are for guidance only and do not bind YWS to buy any specific quantities should the bidder be successful and enter into an Agreement.

#### **II.1.5) Estimated total value**

Value excluding VAT: £30,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

### **II.2.4) Description of the procurement**

To express an interest in participating in the tender, please contact Dharmesh Depala ([Dharmesh.depala@yorkshirewater.co.uk](mailto:Dharmesh.depala@yorkshirewater.co.uk)) through email by 17:00 (GMT) on 30th March 2022.

Once a bidder expresses an interest, the ITQ document pack will be shared with them. This will include the ITQ document that must be completed by all bidders and returned to the above email address by 12:00 (GMT) on 1st April 2022.

All clarifications on this document should be shared with Dharmesh Depala ([Dharmesh.depala@yorkshirewater.co.uk](mailto:Dharmesh.depala@yorkshirewater.co.uk)) through email by 17:00 (GMT) on 14th March 2022.

YWS will periodically consolidate clarifications that would be relevant to everyone and share the response to these with all bidders anonymously.

Following an assessment of responses received for ITQ, successful suppliers will be invited to the RFP stage.

Service Description:

YWS is seeking to appoint a group of SI (systems integrators) to complete the staged transition of YWS system from ECC to S4 HANA. Key objectives that YWS is looking to fulfil through the appointment of the SI is modernising and simplifying its systems, driving innovation and supporting digital initiatives.

The SI may also be required to provide services related to the design, development, integration, and support of a range of existing and future applications related to the SAP

and asset management solution suite. Specific services might include, for example, impact assessment & planning, technology enablement, application of industry / process expertise, change management and continuous improvement of the SAP environment and related technologies.

Suppliers would be expected to provide services related to assessment and planning, implementation and ongoing application management. They may also be required to support the delivery of data migration / cleansing activities, including partnering with other 3rd party providers to engage, manage the overall data migration and ongoing maintenance. The SI would also be required to deliver services surrounding Change management across people, processes, systems and data.

The SI would provide support for a range of quality assurance, defect resolution, testing and release management services. The SI may also be required to provide services related to cloud adoption. Suppliers will be expected to have strong capabilities in optimising processes and managing organisational change while assessing the impact of and deploying S4Hana systems.

The supplier appointed to the framework may also be required to deliver the following kind of services: Project Management, quality control, design assurance, configuration and development, system integration, testing, business continuity management, transition into support / provision of support, technical advice and planning, process design, requirements analysis, solution design, service design, service retirements, security and a variety of other services required by YWS from time to time.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £30,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

To be confirmed

**II.2.10) Information about variants**

Variants will be accepted: Yes

**II.2.11) Information about options**

Options: Yes

Description of options

To be confirmed

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 April 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Yorkshire Water Service Limited

Bradford

BD6 2SZ

Country

United Kingdom