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Contract

Provision of Customer Census Services

Regenda

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005541

Procurement identifier (OCID): ocds-h6vhtk-060baf

Published 21 January 2026, 7:05pm

Scope

Description

Deliver a census of approximately 8,178 customers (with the potential to increase of up to an extra 5%) Suppliers must demonstrate their ability to deliver a census of approximately 8187 customers, with the possibility of an additional 5%, administering 11 survey questions to each.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1008256497>

Contract 1

Supplier

- Pexel Limited

Contract value

- £78,349.59 including VAT

Below the relevant threshold

Date signed

12 November 2025

Contract dates

- 1 January 2026 to 30 June 2026
- 6 months

Main procurement category

Services

CPV classifications

- 79300000 - Market and economic research; polling and statistics
- 79311100 - Survey design services
- 79311200 - Survey conduction services

Contract locations

- UKD - North West (England)

Procedure

Procedure type

Below threshold - limited competition

Supplier

Pexel Limited

Unit 21, Elderpark Workspace, 100 Elderpark Street,

Glasgow

G31 2SE

United Kingdom

Email: info@pexel.co.uk

Region: UKM82 - Glasgow City

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Regenda

- Public Procurement Organisation Number: PPQX-3165-WXYN

The Foundry

Liverpool

L1 5AY

United Kingdom

Telephone: 01517033862

Email: procurement@regenda.org.uk

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government