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Tender

Housing First Flexible Support

Dumfries and Galloway Council

F02: Contract notice

Notice identifier: 2021/S 000-005525

Procurement identifier (OCID): ocds-h6vhtk-029d06

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Section I: Contracting authority

I.1) Name and addresses

Dumfries and Galloway Council

Procurement Team, Carruthers House

Dumfries

DG1 2HP

Email

Rebecca.Scott3@dumgal.gov.uk

Telephone

+44 3033333000

Country

United Kingdom

NUTS code

UKM92 - Dumfries & Galloway

Internet address(es)

Main address

<http://www.dumgal.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00219

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing First Flexible Support

Reference number

DGT/1311/20

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Housing First Flexible Support commission aims to provide a high-quality, pilot housing first support service project to individuals who have been provided with a permanent tenancy through Housing First Programme within the Lower Nithsdale area of Dumfries & Galloway.

The aim of the service will be to reduce repeat homelessness for a small number of service users who have multiple complex needs and struggle to maintain temporary or permanent accommodation.

The support model will be first and foremost a model of support that is relationship based, unconditional and 'portable', and crucially, 'person-led, not system-led': flexing to deliver what people want or need and not what processes demand.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM92 - Dumfries & Galloway

Main site or place of performance

Lower Nithsdale area of Dumfries and Galloway Region.

II.2.4) Description of the procurement

The service will be responsible for the day-to-day operations of the Pilot Housing First Support and must work cooperatively and collaboratively with the housing provider, Housing Options and Homeless Service and other key partners to provide a holistic service to those accessing the service. The Pilot project will be overseen by a multi-agency Housing First Steering Group and the Service Provider will work with and report to this group.

The service provision must adhere and show fidelity to the seven key principles of Housing First:

- People have a right to a home;
- Flexible support is provided for as long as it is needed;
- Housing and support are separated;
- Individuals have choice and control;
- An active engagement approach is used;
- The service is based on people's strengths, goals and aspirations;
- A harm reduction approach is used.

The service will be delivered from 1st August 2021 for a period of 2 years

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.6) Estimated value

Value excluding VAT: £280,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Pilot project is for a period of 2 year and will be subject to review and renewal.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Full description and service specification can be viewed in the Invitation to Tender document.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Bidders must be registered with the Care Inspectorate as a Support Provider.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

The bidder should provide 2 examples of similar services carried out during the last 3 years. Examples from both public and/or private sector customers and clients may be provided.

Minimum level(s) of standards possibly required

2 examples over last 3 years to support ability to service.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

The Service will be monitored throughout the duration of the Contract to measure the impact of the pilot project and with a view to developing a sustainable model for Housing First in Dumfries & Galloway which will meet the future needs of this client group.

The main categories of performance to be monitored will be:

- Tenancy sustainment and repeat homelessness
- Accident and Emergency Attendance
- Alcohol Related hospital admissions
- Drug misuse Related Admissions
- Harm reduction interactions .e.g. number of service users given advice on overdose prevention techniques
- Police arrests
- Offending behaviour and interactions with Justice System

The Provider should supply evidence of the progress of Service Users and will be monitored from the start of the Contract

The Provider shall work with the Housing First Steering Group to develop a suite of appropriate performance indicators to measure performance of the pilot project.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 April 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 2 August 2021

IV.2.7) Conditions for opening of tenders

Date

19 April 2021

Local time

12:00pm

Information about authorised persons and opening procedure

Two authorised members of the procurement team will open and record tenders.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=648026.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:648026)

Download the ESPD document here:

https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=648026

VI.4) Procedures for review

VI.4.1) Review body

Dumfries Sheriff Court

Dumfries

Country

United Kingdom

