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Tender

## **Housing First Flexible Support**

Dumfries and Galloway Council

F02: Contract notice

Notice identifier: 2021/S 000-005525

Procurement identifier (OCID): ocids-h6vhtk-029d06

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### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dumfries and Galloway Council

Procurement Team, Carruthers House

Dumfries

DG1 2HP

#### **Email**

[Rebecca.Scott3@dumgal.gov.uk](mailto:Rebecca.Scott3@dumgal.gov.uk)

#### **Telephone**

+44 3033333000

#### **Country**

United Kingdom

#### **NUTS code**

UKM92 - Dumfries & Galloway

**Internet address(es)**

Main address

<http://www.dumgal.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00219](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00219)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Housing First Flexible Support

Reference number

DGT/1311/20

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Housing First Flexible Support commission aims to provide a high-quality, pilot housing first support service project to individuals who have been provided with a permanent tenancy through Housing First Programme within the Lower Nithsdale area of Dumfries & Galloway.

The aim of the service will be to reduce repeat homelessness for a small number of service users who have multiple complex needs and struggle to maintain temporary or permanent accommodation.

The support model will be first and foremost a model of support that is relationship based, unconditional and 'portable', and crucially, 'person-led, not system-led': flexing to deliver what people want or need and not what processes demand.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM92 - Dumfries & Galloway

Main site or place of performance

Lower Nithsdale area of Dumfries and Galloway Region.

#### **II.2.4) Description of the procurement**

The service will be responsible for the day-to-day operations of the Pilot Housing First Support and must work cooperatively and collaboratively with the housing provider, Housing Options and Homeless Service and other key partners to provide a holistic service to those accessing the service. The Pilot project will be overseen by a multi-agency Housing First Steering Group and the Service Provider will work with and report to this group.

The service provision must adhere and show fidelity to the seven key principles of Housing First:

- People have a right to a home;
- Flexible support is provided for as long as it is needed;
- Housing and support are separated;
- Individuals have choice and control;
- An active engagement approach is used;
- The service is based on people's strengths, goals and aspirations;
- A harm reduction approach is used.

The service will be delivered from 1st August 2021 for a period of 2 years

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.6) Estimated value**

Value excluding VAT: £280,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Pilot project is for a period of 2 year and will be subject to review and renewal.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Full description and service specification can be viewed in the Invitation to Tender document.

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Bidders must be registered with the Care Inspectorate as a Support Provider.

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

The bidder should provide 2 examples of similar services carried out during the last 3 years. Examples from both public and/or private sector customers and clients may be provided.

Minimum level(s) of standards possibly required

2 examples over last 3 years to support ability to service.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

The Service will be monitored throughout the duration of the Contract to measure the impact of the pilot project and with a view to developing a sustainable model for Housing First in Dumfries & Galloway which will meet the future needs of this client group.

The main categories of performance to be monitored will be:

- Tenancy sustainment and repeat homelessness
- Accident and Emergency Attendance
- Alcohol Related hospital admissions
- Drug misuse Related Admissions
- Harm reduction interactions .e.g. number of service users given advice on overdose prevention techniques
- Police arrests
- Offending behaviour and interactions with Justice System

The Provider should supply evidence of the progress of Service Users and will be monitored from the start of the Contract

The Provider shall work with the Housing First Steering Group to develop a suite of appropriate performance indicators to measure performance of the pilot project.

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## **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Open procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 April 2021

Local time

12:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 2 August 2021

### **IV.2.7) Conditions for opening of tenders**

Date

19 April 2021

Local time

12:00pm

Information about authorised persons and opening procedure

Two authorised members of the procurement team will open and record tenders.

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=648026](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=648026).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:648026)

Download the ESPD document here:

[https://www.publiccontractsscotland.gov.uk/ESPD/ESPD\\_Download.aspx?id=648026](https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=648026)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Dumfries Sheriff Court

Dumfries

Country

United Kingdom



