

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005515-2025>

Tender

SCC - MS - Business Continuity for Firefighters and Joint Fire Control

Surrey County Council

F02: Contract notice

Notice identifier: 2025/S 000-005515

Procurement identifier (OCID): ocds-h6vhtk-04e313

Published 18 February 2025, 9:54am

Section I: Contracting authority

I.1) Name and addresses

Surrey County Council

Woodhatch Place, 11 Cockshot Hill

Reigate

RH2 8EF

Email

melisa.suleyman@surreycc.gov.uk

Country

United Kingdom

Region code

UKJ25 - West Surrey

Internet address(es)

Main address

<https://www.surreycc.gov.uk/>

Buyer's address

<https://supplierlive.proactisp2p.com/Account/Login>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SCC - MS - Business Continuity for Firefighters and Joint Fire Control

Reference number

DN2741

II.1.2) Main CPV code

- 79511000 - Telephone operator services

II.1.3) Type of contract

Services

II.1.4) Short description

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for emergency response contingency arrangements for the fire service.

Specifically, this contract is for two requirements that should be fulfilled by a single contractor. These two requirements are:

- i. Business continuity for Joint Fire Control call handling and dispatch services
- ii. Business continuity for firefighter services

II.1.5) Estimated total value

Value excluding VAT: £1,400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75251100 - Firefighting services

II.2.3) Place of performance

NUTS codes

- UKJ25 - West Surrey
- UKJ26 - East Surrey

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for emergency response contingency arrangements for the fire service.

Specifically, this contract is for two requirements that should be fulfilled by a single

contractor. These two requirements are:

- i. Business continuity for Joint Fire Control call handling and dispatch services
- ii. Business continuity for firefighter services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £1,400,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 March 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

London

Country

United Kingdom